STATE OF CALIFORNIA DWC DISTRICT OFFICE





Is this a new case?	Yes	No 🔀	Companion C	ases Exist		Walkthrough	Yes	No 🔀
More than 15 Comp	oanion Cases [
03/26/2020 Date:(MM/DD/YYY	Y)	∏ Sp	ecific Injury			SSN:	<u></u>	
ADJ12031731 Case Number 1			ımulative İnjury	06/25/201 (Start Date: N (If Specif	MM/DD/YY	•	02/15/2019 (End Date: MM as the specific da	•
Body Part 1:	330 HAND		-	+	E	Body Part 3:	340 FING	ERS
Body Part 2:	320 WRIST				E	Body Part 4:	315 ARM	
Other Body Parts:	700 MULTIPL	E						
Please check unit to	be filed on (ch	eck only o	ne box)					
⊠ ADJ [DEU	SIF	UE	F] SAU		NT	RSU
Companion Cases								
Companion Cases		Sp	ecific Injury					
Case Number 2			pecific Injury Imulative Injury	(Start Date: M		· ·	(End Date: MNs the specific date	-
·		☐ Cı		•	c Injury, use	· ·		-
Case Number 2 Body Part 1:		Cu		•	c Injury, use	the start date as		of injury)
Case Number 2 Body Part 1:			imulative Injury	(If Specific	c Injury, use	the start date as	s the specific date	of injury)

	Specific Injury			
Case Number 3	Cumulative Injury	(Start Date: MM/DD/YYYY) (If Specific Injury, use the		(End Date: MM/DD/YYYY) he specific date of injury)
Body Part 1:	 _	Boo	dy Part 3:	
Body Part 2:	 _	Bod	ly Part 4:	
Other Body Parts:				
	Specific Injury			
Case Number 4	Cumulative Injury	(Start Date: MM/DD/YYY (If Specific Injury, use		(End Date: MM/DD/YYYY) e as the specific date of injury)
Body Part 1:		Boo	dy Part 3:	
Body Part 2:	 _	Вос	dy Part 4:	
Other Body Parts:				
	Specific Injury			
Case Number 5	Cumulative Injury			(End Date: MM/DD/YYYY) e as the specific date of injury)
Body Part 1:	 _	Вос	dy Part 3:	
Body Part 2:	 _	Вос	dy Part 4:	
Other Body Parts:				I

	Specific Injury		
Case Number 6	Cumulative Injury	(Start Date: MM/DD/YYYY) (If Specific Injury, use the start date a	•
Body Part 1:	_	Body Part 3:	
Body Part 2:	 _	Body Part 4:	
Other Body Parts:			
	Specific Injury		
Case Number 7	Cumulative Injury	(Start Date: MM/DD/YYYY) (If Specific Injury, use the start date	
Body Part 1:	 - -	Body Part 3:	
Body Part 2:	_	Body Part 4:	
Other Body Parts:			
	Specific Injury		
Case Number 8	Cumulative Injury	(Start Date: MM/DD/YYYY) (If Specific Injury, use the start date as	(End Date: MM/DD/YYYY) the specific date of injury)
Body Part 1:	 _	Body Part 3:	
Body Part 2:	 _	Body Part 4:	
Other Body Parts:			
+			

	Specific Injury		
Case Number 9	Cumulative Injury	(Start Date: MM/DD/YYYY) (If Specific Injury, use the star	(End Date: MM/DD/YYYY) t date as the specific date of injury)
Body Part 1:	-	Body F	art 3:
Body Part 2:	-	Body P	art 4:
Other Body Parts:			
	Specific Injury		
Case Number 10	Cumulative Injury	(Start Date: MM/DD/YYYY) (If Specific Injury, use the start d	(End Date: MM/DD/YYYY) ate as the specific date of injury)
Body Part 1:		Body P	art 3:
Body Part 2:	_	– Body Pa	art 4:
Other Body Parts:			
	Specific Injury		
Case Number 11	Cumulative Injury	(Start Date: MM/DD/YYYY) (If Specific Injury, use the star	(End Date: MM/DD/YYYY) t date as the specific date of injury)
Body Part 1:	-	Body P	art 3:
Body Part 2:	 -	Body Po	art 4:
Other Body Parts:			1
 			

	Specific Injury		
Case Number 12	Cumulative Injury	(Start Date: MM/DD/YYYY) (If Specific Injury, use the start date as	(End Date: MM/DD/YYYY) the specific date of injury)
Body Part 1:		Body Part 3:	
Body Part 2:		Body Part 4:	
Other Body Parts:			
	Specific Injury		
Case Number 13	Cumulative Injury	(Start Date: MM/DD/YYYY) (If Specific Injury, use the start date as	(End Date: MM/DD/YYYY) the specific date of injury)
Body Part 1:	_	Body Part 3:	
Body Part 2:	 -	Body Part 4:	
Other Body Parts:			
	Specific Injury		
Case Number 14	Cumulative Injury	(Start Date: MM/DD/YYYY) (If Specific Injury, use the start date as	
Body Part 1:	-	Body Part 3:	
Body Part 2:	 -	Body Part 4:	
Other Body Parts:			
+			+

		Specific Injury			
Case Number 15		Cumulative Injury			(End Date: MM/DD/YYYY) the specific date of injury)
Body Part 1:			E	Body Part 3:	
Body Part 2:			Е	Body Part 4:	
Other Body Parts:					
	+				
		Specific Injury			
Case Number 16		Cumulative Injury			(End Date: MM/DD/YYYY) the specific date of injury)
Body Part 1:			1	Body Part 3:	
Body Part 2:		-	I	Body Part 4:	
Other Body Parts:					



STATE OF CALIFORNIA DIVISION OF WORKERS' COMPENSATION WORKERS' COMPENSATION APPEALS BOARD DECLARATION OF READINESS

DECLARATION OF READINESS	
TO PROCEED TO EXPEDITED HEARING (TRIAL)	
[Labor Code section 5502(b)]	

ADJ12031731 Case No.	NOTICE: Any objection to the Declaration of Readiness to puten (10) days after service of the se	roceed shall be fi	
Applicant			
JONATHAN First Name		MI	
SHOCKLEY Last Name VS Employer Information			
CARDIONET LLC Employer Name (Please leave blank spaces between numbers, na 1000 CEDAR HOLLOW ROAD Employer Street Address/PO Box (Please leave blank spaces between		words)	
MALVERN City		PA State	19355 Zip Code
The Declarant requests that this case be set for expedited hearing Entitlement to medical treatment per Labor Code § 4600, excep Entitlement to temporary disability, or disagreement on amoutous Whether there is a properly established MPN in which the entitle only issue heard at the hearing.) See Labor Code §§ 4603.26	t issues determined pursua int of temporary disability. nployee may obtain treatm	nt to Labor Co	
Entitlement to compensation is in dispute because of a disag			
Declarant states under penalty of perjury that he or she has made resolve the dispute(s) listed above: APPLICANT NOT MMI AND ON MOD PER PTP JAMA QME STOLLER REPORT. NO OFFER MADE. DEF EMASHOCKLEY HAS BEEN PLACED BACK ON TEMPORALET US KNOW THE LAST DAY OF BENEFITS SO WE NOW DISPUTES TD. CONVERSATIONS WITH NO RESUCCES WCAB INTERVENTION REQUESTED.	SBI SINCE 10.21.19 IN AILED EDD 2.27.20, IN ARY DISABILITY. PLE CAN AVOID A DISRU	IITIAL EVA I RELEVAN EASE STOP JPTION IN I	L AND 1.23.20 IT PART MR. PAYMENTS AND PAYMENTS. DEF

Declarant states under penalty of perjury that there is a bona fide dispute; that he/she is presently ready to proceed to hearing that his/her discovery is complete on said issues.
Declarant's Signature
FARBER OAKLAND Name of declarant or name of the law firm of the declarant (Print or Type)
333 HEGENBERGER ROAD SUITE 504 OAKLAND CA 94621 Address (Please leave blank spaces between numbers, names or words)
<u>510.444.2512</u> Phone Number Date <u>03/26/2020</u> MM/DD/YYYY

UAN: Farber Oakland ERN: 7912453 Ruben Amezquita (510) 444 – 2512 x 130

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Ruben.amezquita@farberandco.com

Shockley, Jonathan v. Cardionet LLC; ADJ12031731

PROOF OF SERVICE BY MAIL

I, the undersigned, am employed in the County of Alameda; I am over 18 years of age, and I am not a party to the within action; my business address is: Farber & Company Attorneys, P.C., 333 Hegenberger Road Suite 504, Oakland, CA. On March 26, 2020 I served the within:

Declaration of Readiness, EH

- 5 on the parties listed below in said action by placing a true and correct copy thereof in a sealed envelope with the required postage therein, fully prepaid, for collection and mailing on the date 6 and at the place shown below following ordinary business practices. I am readily familiar with this business' practice for collecting and processing correspondence for mailing. On the same 7 day that this correspondence was placed for collection and mailing, it was deposited in the ordinary course of business in a sealed envelope with postage fully prepaid and deposited in the 8 United States mail at Oakland, CA, addressed as follows:
- 9 Workers' Compensation Appeals Board 1515 Clay Street, 6th Floor
- 10 Oakland, CA 94612
- 11 Jonathan Shockley 1000 Sutter Street - Room 123
- 12 San Francisco, CA 94109
- 13 Chubb Group Los Angeles P.O. Box 42065
- 14 Phoenix, AZ 85080
- 15 Colantoni Collins San Francisco 201 Spear Street, Suite 1100
- 16 San Francisco, CA 94105
- 17 Cardionet LLC 1000 Cedar Hollow Road
- Malvern, PA 19355 18

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed on March 26, 2020 at Oakland, CA.

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State of California, Division of Workers' Compensation REQUEST FOR AUTHORIZATION DWC Form RFA

Attach the Doctor's First Report of Occupational Injury or Illness, Form DLSR 5021, a Treating Physician's Progress Report, DWC Form PR-2, or equivalent narrative report substantiating the requested treatment.

	•	oyee faces an imminent	and serie		hange in Material Facts ner health
Employee Informatio		rmation of a prior oral re	equest.		
Name (Last, First, Mid		onathan			
Date of Injury (MM/DD			Date	of Birth (MM/DD/YY	YY): 09/27/1978
Claim Number: 040519	· · · · · · · · · · · · · · · · · · ·	13		oyer: Biotelemetry,	<u> </u>
Requesting Physician			LEMP	yer. Biotere metr y ,	
Name: Dr. Jamasbi, E					
Practice Name: PRCM			Contac	ct Name: Bembem	G.
Address: 1335 Stanford Ave			City:	Emeryville	State: CA
Zip Code: 94608 Phone: 510-647-5101 x133					05 or 510-540-6965
Specialty: Pain Manag	<u> </u>		_	lumber: 137663719	
E-mail Address:			141.1	101001110	
Claims Administrator	Information				
13, 705, 0 460, 1 100, 0 1000, 0 100, 0 100, 0 100, 0 100, 0 100, 0 100, 0 100, 0 100, 0 1000		ıl Ins Company	Conta	act Name: Castro, W	lario
Company Name: Chubb Son of Federal Ins Company Address: P.O. Box 42065				Phoenix	State: AZ
Zip Code: 85080 Phone: 213-612-5378				lumber: 800-664-17	
E-mail Address:					
Requested Treatmen	t (see instruction	s for guidance; attach	ed addit	ional pages if nece	essarv)
of the attached medica	al report on which		t can be insufficie	found. Up to five (5	e the specific page number(s)) procedures may be entered; Other Information: (Frequency, Duration Quantity, etc.)
	M70.822, M70.821, Z79.899	12 sessions of Acupun the Bilateral Shoulders, Elbows, Bilateral Han Bilateral Wrists	Bilateral ds and	97813, 97814, 97026, 97124	
		6 sessions of Massage for the Bilateral Shou Bilateral Elbows, Bil Wrists and Bilateral	ilders, ateral	97124	
	<u> </u>				

Requesting Physician Signature	Bof Non		Date: 10/29/2019 at 01:03 PM(PT)
Claims Administrator/Utilizati	on Review Organization (URO) Res	oonse	
☐ Approved ☐ Denied or Mo☐ Hequested treatment has be	odified (See separate decision letter) □ een previously denied □ Liability for t	Delay (See sep reatment is dispu	arate notification of delay) ted (See separate letter)
Authorization Number (if assign	ed):	Date:	
Authorized Agent Name:		Signature:	
Phone:	Fax Number:	E-mail Address:	
Comments:			

DWC Form RFA (Effective 2/2014)

Page 1

CC:

UR Department (if applicable):213-612-5785 **Applicant Attorney (if applicable)**:Zachary Kweller, Esq. 866-819-6169 **Nurse Case Manager (if applicable)**:



BABAK J JAMASBI, MD, FACPM

Board Certified Pain Medicine& Anesthesiology, QME

BRENDAN P MORLEY, MD, FACPM

Board Certified Pain Medicine& Anesthesiology, QME

TIMOTHY S LO, MD, MPH

Board Certified in Neurology, Pain Medicine, Medical Acupuncture, QME, Electrodiagnostic Medicine

ARZHANG ZERESHKI, MD

Board Certified in Pain Medicine, Physical Medicine & Rehabilitation, OME

NEIL KAMDAR, MD

Board Certified Pain Medicine& Anesthesiology

JOHN ALCHEMY, MD, DABFP, QME

Board Certified in Family Medicine

CALLUM EASTWOOD, PSY.D.

Senior Director of Behavioral Medicine

MARIEL BARCEBAL, PSV.D.

Clinical Psychologist

GABRIELLE REIMAN, PSY.D.

Clinical Psychologist

KATHERINE KIMSEY, MFT, EdD

Clinical Psychologist

MARK PHILLIPS, PA

Physician Assistant

SUSIE PAIK, PA-C

Physician Assistant

DONNY CHO, PA-C

Physician Assistant

JULIA FELLOWS, PA-C

Physician Assistant

THRISHA KASHINATH, PA-C

Physician Assistant

ROBERT ESTIS, PA

Physician Assistant

JESSICA AIKIN, PA-C

Physician Assistant

MARIA CUTLER, DC

Chiropractor

Reply To:

EMERYVILLE OFFICE

1335 STANFORD AVENUE

EMERYVILLE, CA 94608

(P) 510-647-5101 - **(F)** 510-647-5105

Other Offices:

CASTRO VALLEY

SAN FRANCISCO

WALNUT CREEK

ROHNERT PARK

MANTECA

INITIAL EVALUATION

RE: Shockley, Jonathan

DOB: 09/27/1978 **DOI:** 02/15/19

EMPLOYER: Biotelemetry, Inc.

INSURANCE: Chubb **CL#:** 040519008736

DATE OF SERVICE: 10/21/19

INTRODUCTION

I have evaluated Mr. Shockley in my Emeryville office on 10/21/19 in consultation. After reviewing his records I have accepted him as a patient. The patient has also selected me to be his primary treating physician.

HISTORY OF PRESENT ILLNESS

The patient is a 41-year-old right-handed man who was injured during the course of his usual and customary work. The patient has worked as an EKG technician and his requires him to perform repetitive activity using his hand. He has to click frequently. He started developing pain in his right hand and switched to the left. His left developed pain problems. He initially had pain around the wrist area. The pain has gradually traveled up the arm towards the neck. He also has occasional hand pain.

CURRENT COMPLAINTS

The pain is constant at low level, exacerbated by hand activity. The pain wakes him up at night. When he does not do anything, his hand does not hurt. The pain increases with activity, especially computer work, cellphone use, and writing. Inactivity, Advil, deep massage makes the pain better.

He denies any numbness and tingling.

ACTIVITIES OF DAILY LIVING

He is uncomfortable looking after himself performing self-care activities and is slow and careful in doing so. He can lift and carry heavy objects, but gets extra discomfort in doing so. He is able to walk the same distance as before his injury. He can do heavy activity for at least 2 minutes. He can climb 1 flight of stairs without difficulty. He can sit for 30 minutes to 1 hour without difficulty. He can sit for 2 hours without difficulty. He can stand or walk for 2 hours without difficulty. He has some difficulty reaching and grasping things at eye level. He

INITIAL EVALUATION RE: Shockley, Jonathan DATE OF SERVICE: 10/21/19

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has some difficulty reaching and grasping things overhead. He has some difficulty with pushing or pulling activities. He has a lot of difficulty gripping, grasping, holding and manipulating objects using his hands. He has a lot of difficulty with repetitive motions such as typing on a computer. He has a lot of difficulty with forceful activities using his hands. He can kneel, bend or squat without difficulty. His sleep is moderately disturbed 2 to 3 hours nightly since his injury. His sexual activity is a little less frequent because of his injury. At this moment, his pain is moderate. His pain is moderate most of the time. His pain interferes with his ability to travel and engage in social activities some of the time. His pain interferes with his ability to engage in recreational activities most of the time. His pain interferes with his ability to concentrate and think some of the time. He has moderate depression or anxiety from his injury and discomfort most of the time.

REVIEW OF SYMPTOMS

Patient states they are currently experiencing:

Patient states they are **not** currently experiencing:

Pain in neck Anxiety Chills Abdominal pain
Fever Black tarry stools
Night sweats Throwing up blood
Severe fatigue Urinary incontinence
Dizziness Blood in urine
Headaches Difficulty urinating

Headaches Difficulty urinatin
Wears Contacts Painful urination
Wears glasses Itching of skin

Blurry vision Rash

Double vision Yellowing of skin
Lumps in neck Balance problems
Difficulty breathing Poor concentration
Cough Memory loss

Coughing up blood Numbness
Wheezing Seizures
Difficulty breathing lying flat
Fainting Weakness

Abnormal heartbeat Excessive bleeding

Chest pain
Constipation
Heartburn
Nausea
Blood clots
Depression
Hallucinations
Suicidal thoughts

PAST MEDICAL HISTORY

- 1. Bronchitis 2 years ago.
- 2. Eczema.
- 3. He had an episode of epilepsy and took Tegretol at age 10 or 11.

INITIAL EVALUATION RE: Shockley, Jonathan DATE OF SERVICE: 10/21/19 Page 3 of 9

4. History of anxiety. He was taking Hydroxyzine but now does not take medication and just meditates.

PAST SURGICAL HISTORY

- 1. Adenoidectomy in 1987.
- 2. Lasik surgery in 2000.
- 3. Sympathectomy in 2000.
- 4. Right big toe bone spur removal in 2000.
- 5. Right Achilles tendon debridement in 2002.
- 6. Right Achilles tendon debridement in 2003.

FAMILY HISTORY

Patient does not have a family history of drug addiction.

Patient has a family history of chronic pain.

PSYCH/SOCIAL HISTORY

The patient does not smoke cigarettes.

The patient does not drink alcoholic beverages.

The patient does not use illicit drugs.

The patient is not married.

The patient has a significant other.

The patient has no children.

Patient does not have a family history of childhood abuse.

Patient does not have a family history of sexual abuse.

Epworth Scale is 0. The patient goes to bed, falls asleep and wakes up at variable times. The patient feels he gets adequate rest.

PSYCHOLOGICAL TESTING

The patient was administered psychological testing (PHQ-SADS). This test is a screening test for anxiety, depression and the impact of somatic symptoms. The purpose of the test is to screen patients for psychological aspect of chronic pain to help the clinician incorporate additional

INITIAL EVALUATION

RE: Shockley, Jonathan

DATE OF SERVICE: 10/21/19

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adjunctive treatment. Provision of adjunctive psychotherapy can have a significant impact on efficacy of medical treatment.

SOMATIC (PHQ-15)

The patient has a somatic (PHQ-15) score of 5, which indicates he is mildly bothered by somatic issues.

ANXIETY (GAD-7)

The patient's anxiety (GAD-7) score is 5, which indicates he is experiencing mild anxiety.

PANIC ATTACKS

He does not experience panic attacks.

DEPRESSION (PHQ-9)

The patient's depression (PHQ-9) score is 1, which indicates he is experiencing minimal depression.

FUNCTIONAL DIFFICULTIES

The patient's functional difficulties are 4, which indicate his functions are extremely difficult.

The purpose of the psychological testing is to determine if there are any psychological factors that will affect the patient's progress with medical treatment. The testing is also used to determine whether the patient needs a formal psychological evaluation or any psychological treatment as an adjunct to the medical treatment.

Based on my clinical assessment of the patient and the psychological testing, I believe that this patient would be a candidate for an initial evaluation at a CARF-certified functional restoration program once the patient has exhausted medical and surgical treatment.

OPIOID RISK TOOL

Family History of Substance Abuse		Score for Female	Score for Male
Alcohol		1	3
Illegal Drugs		2	3
Prescription Drugs		4	4

Personal History of Substance Abuse	1	Score for Female	Score for Male
Alcohol		3	3
Illegal Drugs		4	4
Prescription Drugs		5	5

INITIAL EVALUATION RE: Shockley, Jonathan DATE OF SERVICE: 10/21/19

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Age (Mark if 16-45)	1	Score for Female	Score for Male
	1	1	1

History of Preadolescent Sexual Abuse	1	Score for Female	Score for Male
		3	0

Psychological Disease	1	Score for Female	Score for Male
Attention Deficit Disorder		2	2
Obsessive Compulsive Disorder		2	2
Bipolar Schizophrenia		2	2
Depression		1	1

Total	Low Risk 0-3	Moderate Risk 4-7	High Risk>=8
1	1		

OCCUPATIONAL HISTORY

The patient was working for Biotelemetry, Inc. at the time of the injury. He is not currently working.

The patient last worked on 02/15/19.

He had worked at Biotelemetry, Inc. for 8 months prior to injury.

He had worked for the following companies prior to this injury:

- 1. SF Ballet
- 2. Tulsa Ballet
- 3. Boston Ballet
- 4. Biotelemetry, Inc./Lifewatch

His job duties at the time of injury were processing and editing EKGs from cardiac devices, answering calls regarding same

He does have prior work injuries:

- 1. 1997 left ankle sprain, different employer, resolved
- 2. 1998, all toes, different employer, resolved
- 3. 2000, right big toe bone spur, different employer, resolved
- 4. 2001 right chronic Achilles tendinitis, different employer, settled

He does not have prior motor vehicle accidents.

He does not have prior non-motor vehicle accidents.

INITIAL EVALUATION RE: Shockley, Jonathan DATE OF SERVICE: 10/21/19

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MILITARY SERVICE

The patient has not served in the military.

MEDICATIONS

- 1. Aspirin
- 2. Advil

ALLERGIES

No known drug allergies

PHYSICAL EXAMINATION

The patient is a well-developed, well-nourished man who did not appear to be in any acute distress.

Height: 6' 0" Weight: 165 LBS.

Spine: There was discomfort with lateral tilt of the cervical spine. Loading of the cervical facets were not tender.

Range of motion of the cervical spine:

Range of Motion of the Cervical spine	Normal/Reduced by %
Flexion	NL
Extension	NL
Lateral tilt to the Right	15%
Lateral tilt to the Left	25%
Rotation to the Right	NL
Rotation to the Left	NL

Musculoskeletal: There were no impingement signs in the shoulders. There was no lateral or medial epicondylar pain. Finkelstein's were negative bilaterally. Palpation of the volar aspect of the wrists were tender bilaterally.

Range of motion of the shoulder:

	Right (Normal/Reduced by %)	Left (Normal/Reduced by %)
Flexion	NL	NL
Extension	NL	NL
Abduction	NL	NL
Adduction	NL	NL
External rotation	NL	NL
Internal rotation	NL	NL

INITIAL EVALUATION RE: Shockley, Jonathan DATE OF SERVICE: 10/21/19

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Range of motion of the elbow:

	Right (Normal/Reduced by %)	Left (Normal/Reduced by %)
Flexion	NL	NL
Extension	NL	NL

Range of motion of the wrist:

	Right (Normal/Reduced by %)	Left (Normal/Reduced by %)
Flexion	NL	NL
Extension	NL	NL
Ulnar Deviation	NL	NL
Radial Deviation	NL	NL

Neurologic: The patient is alert and oriented x3. He walks with a normal gait.

Reflexes:

	Right	Left
Biceps	2/4	2/4
Triceps	2/4	2/4
Brachioradialis	2/4	24

Sensory examination of the upper extremities:

Upper Extremity Sensory Examination	Right	Left
C4	NL	NL
C5	NL	NL
C6	NL	NL
C7	NL	NL
C8	NL	NL
T1	NL	NL
T2	NL	NL

D- Diminished to a pinprick NL- Normal

Motor examination of the shoulders:

Motor examination of the shoulders	Right	Left
Flexion	NL	NL
Abduction	NL	NL
Adduction	NL	NL
Internal Rotation	NL NL	NL
External Rotation	NL	NL
Extension	NL	NL

INITIAL EVALUATION RE: Shockley, Jonathan DATE OF SERVICE: 10/21/19

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Motor examination of the elbows:

Motor examination of the elbows	Right	Left
Flexion	NL	NL
Extension	NL	NL

Grip: Grip strength was normal and symmetrical.

SPECIAL TESTING

I have conducted a urine tox screen, which was negative for any illicit drugs or any prescribed scheduled drugs. I am not planning to prescribe him any controlled substances and further confirmation of this test is not indicated.

DIAGNOSIS

1. Cumulative trauma injury to both upper extremities.

DISCUSSION

This gentleman has had cumulative trauma injury to both upper extremities. The pain initially started in the right wrist. The pain gradually started traveling up the arm up to the level of the shoulder. The left hand became painful around the same area/wrist. This was as a compensation for the right. The pain on the left also radiates up to the shoulder.

Upon examination, he had normal range of motion in all the joints of his upper extremities. There was no evidence of a neurological deficit. I believe this gentleman does have cumulative trauma injury, which is brought on by activity. He has not worked now for a while and his symptoms are better during the examination.

I recommend 12 sessions of acupuncture and 12 sessions of soft tissue mobilization/massage therapy.

If he does not respond to conservative measures, an evaluation at a CARF-certified functional restoration program would be indicated.

I will see him back in 4 weeks in follow up.

Work Restrictions:

Repetitive activities using upper extremities limited to 1 hour in an 8-hour shift. No lifting, pushing, or pulling greater than 5 pounds

WORK STATUS

The patient is not permanent and stationary.

INITIAL EVALUATION
RE: Shockley, Jonathan
DATE OF SERVICE: 10/2

DATE OF SERVICE: 10/21/19

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"I declare under penalty and perjury that information contained in this report and its attachments, if any, is true and correct to be the best of my knowledge and beliefs, except as to information that I have indicated I received from others. As to that information, I declare under penalty of perjury that the information accurately describes the information provided to me and, except as noted herein, that I believe it to be true."

"I further declare that I have not violated labor code section 139.3 and have not offered, delivered, received, or accepted any rebate, refund, commission, preference, patronage dividend, discount, or other consideration, whether in the form of money or otherwise, as compensation or inducement for any referred examination or evaluation."

Babak J. Jamasbi, M.D., F.A.C.P.M.

CC:

Mario Castro, Claims Adjuster

Fax #: 800-664-1765

Zachary Kweller, Attorney-At-Law

Fax #: 866-819-6169

State of California, Division of Workers' Compensation REQUEST FOR AUTHORIZATION DWC Form RFA

Attach the Doctor's First Report of Occupational Injury or Illness, Form DLSR 5021, a Treating Physician's Progress Report, DWC Form PR-2, or equivalent narrative report substantiating the requested treatment.

■ New Request □ Expedited Review:	Check box if emple	oyee faces an imminent and			Change in Material Facts her health	
		rmation of a prior oral reque		mo o	TO TIOUR	
Employee Informatio	n					
Name (Last, First, Mid	dle): Shockley, Jo	onathan				
Date of Injury (MM/DD/YYYY): 02/15/2019			Date of Birth (MM/DD/YYYY): 09/27/1978			
Claim Number: 04051	9008736	E	mployer: Biote le	emetry	, Inc	
Requesting Physicia	n Information					
Name: Dr. Jamasbi, E	Babak J,					
Practice Name: PRCM	IG	C	ontact Name: Be	mbem	G.	
Address: 1335 Stanfo	rd Ave	(City: Emeryville		State: CA	
Zip Code: 94608	Phone: 5 1	10-647-5101 x133 F	ax Number: 510	-647-5	1 05 or 510-540-6965	
Specialty: Pain Manag	gement	1	NPI Number: 137	663719	99	
E-mail Address:						
Claims Administrato	r Information					
Company Name:Chuk	b Son of Federa	I Ins Company (Contact Name:Ca	stro, M	Mario	
Address: P.O. Box 42	2065	(City: Phoenix		State: AZ	
Zip Code: 85080	Phone: 2 *	13-612-5378 F	ax Number: 800	-664-1	765	
E-mail Address:						
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Diagnosis ICD-Code		Service/Good Requested	CPT/HCPCS		(Frequency, Duration	
(Required)	(Required)	(Required)	Code (If ki	nown)	Quantity, etc.)	
	M70.832, M70.831,	6 sessions of Acupuncture				
	M70.822, M70.821, Z79.899	the Bilateral Hands	97026, 97	124		
Treatment must be paid un						
Peer to Peer ealls: Mon-Fri	iday:3:30pm -5pm PT	7. Please call (510) 647-5101 x0				
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Requesting Physician Claims Administrator		ew Organization (URO) Re	sponse			
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☐ Requested treatmet Authorization Number		ously denied Liability for		outed (\$	See separate letter)	
	· · · ·		Date:			
Authorized Agent Name: Phone: Fax Number:			Signature: E-mail Address:			
Phone:	Fax Nul	mber.	E-mail Addres	·5.		

From bgenova 1.888.977.2986 Mon Dec 2 13:19:30 2019 EST Page 2 of 7

L Comments:			
Commonto.			

DWC Form RFA (Effective 2/2014)

Page 1

CC:

UR Department (if applicable):213-612-5785
Applicant Attorney (if applicable):Zachary Kweller, Esq. 866-819-6169
Nurse Case Manager (if applicable):



Babak Jamasbi, MD | Brendan Morley, MD
Timothy Lo, MD | Arzhang Zereshki, MD | Neil Kamdar, MD | John Alchemy, MD

1335 Stanford Avenue, Emeryville, CA 94608 | Phone: (510) 647-5101 | Fax: (510) 647-5105

Visit Note - SF (San Francisco) Appointment

Provider:

Supervising: Babak J, Jamasbi, M.D. Performing: Jessica Aikin, PA-C

Encounter Date: Nov 22, 2019

Patient: Shockley, Jonathan (PT00023609)

Sex: Male

DOB: Sep 27, 1978 Age: 41 Year 1 Month 3 Week

Address: 1000 Sutter St Room 123, San Francisco CA 94109 Pref. Phone(H):

415-312-4029

Primary Dr.: Babak Jamasbi, M.D.

Referred By: Babak Jamasbi, M.D.

Injury Date: 02/15/2019 **Employer:** Biotelemetry, Inc

Case Insurance: Chubb Son of Federal Ins Company

Claim No.: 040519008736

VISIT TYPE:

PRIMARY TREATING PHYSICIAN'S PROGRESS REPORT:

Mr. Shockley came to our office today for a follow-up visit.

SUBJECTIVE COMPLAINTS:

Patient is here to follow up on pain in his bilateral hands.

He continues to report bilateral hand pain, right greater than left. Occasionally pain radiates up his arms towards his neck. Pain is worse with repetitive use of his upper extremities, excessive

typing or computer work. Pain is better with conservative treatment.

He reports having a pain flair with the use of massage therapy, this dramatically increased his pain.

He also has been going to acupuncture treatment. This does help with his pain.

With regard to medication, he does take Advil as needed for pain.

ROS:

Constitutional:

Patient denies chills, fever, night sweats, or severe fatigue.

Head:

Patient denies dizziness or headaches.

Eyes:

Patient denies wearing corrective lenses, blurry vision, or double vision.

Neck:

Patient complains of pain but denies lumps in his neck.

Respiratory:

Patient denies difficulty breathing, cough, coughing up blood, or wheezing.

Cardiovascular:

Patient denies difficulty breathing while lying flat, fainting, abnormal heartbeat, or chest pain.

Gastrointestinal:

Patient denies constipation, heartburn, nausea, abdominal pain, black tarry stools, or throwing up blood.

Genitourinary:

Patient denies urinary incontinence, blood in urine, difficulty urinating, or painful urination.

Skin:

Patient denies itching of skin, rash, or yellowing of skin.

Neurologic:

Patient denies balance problems, poor concentration, memory loss, numbness, seizures, tremors, or weakness.

Hematologic:

Patient denies excessive bleeding or blood clots.

Psychiatric:

Patient complains of anxiety but denies depression, hallucinations and suicidal thoughts.

I have reviewed the review of systems with the patient and it is accurate as listed.

OBJECTIVE FINDINGS:

Constitutional - General Appearance:

Patient is near ideal body weight and is well groomed.

Orientation:

Patient is alert and oriented x3.

Mood and Affect:

Patient does not exhibit acute distress, anxiety, confusion, fatigue, lethargy, pain, tearfulness, or suicidal ideation.

Gait and Station:

No abnormalities observed.

Musculoskeletal - Strength:

RUE:

Arm Abduction 5/5

Forearm Flexion 5/5

Forearm Extension 5/5

Wrist Extension 5/5

Thumb Apposition 5/5

Digit Abduction 5/5.

LUE:

Arm Abduction 5/5

Forearm Flexion 5/5

Forearm Extension 5/5

Wrist Extension 5/5

Thumb Apposition 5/5

Digit Abduction 5/5.

Skin:

No rashes, lesions, café-au-lait spots, or ulcers observed on right upper extremity.

No rashes, lesions, café-au-lait spots, or ulcers observed on left upper extremity.

No rashes, lesions, café-au-lait spots, or ulcers observed on right lower extremity.

No rashes, lesions, café-au-lait spots, or ulcers observed on left lower extremity.

Current Medications:

- 1. Advil (OTC)
- 2. Aspirin Ec 81 Mg Tablet (OTC)

FORMAL REQUEST FOR AUTHORIZATION:

6 sessions of acupuncture 97813, 97814, 97026, 97124 Hand Bilateral Hands.

DIAGNOSIS:

Z79.899 Other long term (current) drug therapy

PRESCRIPTION:

1 Voltaren 1% Gel SIG: Apply to affected area daily QTY: 1.00.

TREATMENT PLAN:

Assessment:

during the course of his usual and customary work. The patient has worked as an EKG technician and his requires him to perform repetitive activity using his hand. He has to click frequently. He started developing pain in his right hand and switched to the left.

Plan:

- He will continue with acupuncture treatment, he has approximately 7 appointments remaining. Before acupuncture treatment his pain is a an 4-6/10, this will decrease down to approximately down to a 2-3/10, this allows him to use his hands more. We will request for 6 additional sessions so he can continue this.
- Ok to discontinue massage therapy, TENS dramatically increased his pain.
- If he does not respond to conservative measures, an evaluation at the Northern California functional restoration program would be indicated.
- Voltaren gel prescribed today.
- He is scheduled for QME on Jan 23, 2020.

Follow up in 4 weeks.

WORK STATUS:

WORK STATUS: The patient is not permanent and stationary.

Work restrictions: Repetitive activities using upper extremities limited to 1 hour in an 8-hour shift. No lifting, pushing, or pulling greater than 5 pounds

TIME SPENT:

"I declare under penalty and perjury that information contained in this report and its attachments, if any, is true and correct to the best of my knowledge and beliefs, except as to information I have indicated that I received from others. As to that information, I declare under penalty of perjury that the information accurately describes the information provided to me, and except as noted herein, that I believe it to be true.

I further declare that I have not violated labor code section 139.3, and have not offered, delivered, received or accepted any rebate, refund, commission, references, patronage dividend of accounts or other consideration, whether in the form of money or otherwise, or compensation or inducement for any referred evaluation or examination."

Please consider the treatment plan as a formal request for preauthorization services described therein. In the event that the written denial, authorization or notice of delay is not received by our office within 7 business days with a description of the review by a qualified physician with training in pain management and/or physical medicine and rehabilitation expertise (as per the dictates of the California Code of Regulation 9792.6) we will assume de facto authorization.

If prior pre-authorization has been requested in an earlier report or therapeutic plan, please consider the date of the prior request as applicable for the purposes of the formal date of request. *Dr. Morley and Dr. Jamasbi hold a financial interest in Bay Surgery Center. The Northern California Functional Restoration Program is an integral part of Pain and Rehabilitative Consultants Medical Group.

CC:

Kweller, Esq., Zachary: 12/02/2019

Castro, Mario: 12/02/2019 UR, Chubb: 12/02/2019

This visit note has been electronically signed off by Jamasbi, Babak J., M.D. on 11/26/2019

State of California, Division of Workers' Compensation REQUEST FOR AUTHORIZATION DWC Form RFA

Attach the Doctor's First Report of Occupational Injury or Illness, Form DLSR 5021, a Treating Physician's Progress Report, DWC Form PR-2, or equivalent narrative report substantiating the requested treatment.

Employee Informatio	n				
Name (Last, First, Mid	AND 1980 1980 AND	on athan			
Date of Injury (MM/DD/YYYY): 02/15/2019			Date	of Birth (MM/DD/YY	YY): 09/27/1978
Claim Number: 04051	· · · · · · · · · · · · · · · · · · ·	<u> </u>	Empl	oyer: Biotelemetry,	Inc
Requesting Physicia	n Information				
Name: Dr. Jamasbi, E	Babak J,				
Practice Name: PRCM	IG		Conta	ct Name: Bembem (G.
Address: 1335 Stanfo	rd Ave		City:	Emeryville	State: CA
Zip Code: 94608	Phone: 5	10-647-5101 x133	Fax N	Number: 510-647-5 1	05 or 510-540-6965
Specialty: Pain Manag	gement		NPI	Number: 137663719	9
E-mail Address:					
Claims Administrator	r Information				
Company Name:Chuk	b Son of Federa	Il Ins Company	Conta	act Name: Castro, M	lario
Address: P.O. Box 42	2065		City:	Phoenix	State: AZ
Zip Code: 85080	Phone: 213-612-5378		Fax Number: 800-664-1765		
	Phone. 2	10 012 0010			
E-mail Address: Requested Treatmen List each specific requ of the attached medica	t (see instruction lested medical ser al report on which	ns for guidance; attach rvices, goods, or items i the requested treatmen	ed addit n the bel t can be	ional pages if nece ow space or indicate found. Up to five (5)	essary) e the specific page number(s)) procedures may be entered;
E-mail Address: Requested Treatmen List each specific requ of the attached medica	t (see instruction lested medical ser al report on which	ns for guidance; attach	ed addit n the bel t can be insufficie	ional pages if nece ow space or indicate found. Up to five (5)	e the specific page number(s)

Requesting Physician Signature	Bof Mas		Date: 01/22/2020 at 07:58 AM(PT)
Claims Administrator/Utilizati	on Review Organization (URO) Res	ponse	
☐ Approved ☐ Denied or Mo☐ Requested treatment has be	odified (See separate decision letter) □ een previously denied □ Liability for t	Delay (See sep	arate notification of delay) ted (See separate letter)
Authorization Number (if assign	ed):	Date:	
Authorized Agent Name:		Signature:	
Phone:	Fax Number:	E-mail Address:	
Comments:			

DWC Form RFA (Effective 2/2014)

Page 1

CC:

UR Department (if applicable):213-612-5785
Applicant Attorney (if applicable):Zachary Kweller, Esq. 866-819-6169
Nurse Case Manager (if applicable):



Babak Jamasbi, MD | Brendan Morley, MD
Timothy Lo, MD | Arzhang Zereshki, MD | Neil Kamdar, MD | John Alchemy, MD

1335 Stanford Avenue, Emeryville, CA 94608 | Phone: (510) 647-5101 | Fax: (510) 647-5105

Visit Note - SF (San Francisco) Appointment

Provider:

Supervising: Babak J, Jamasbi, M.D. Performing: Julia Fellows, PA-C

Encounter Date: Jan 15, 2020

Patient: Shockley, Jonathan (PT00023609)

Sex: Male

DOB: Sep 27, 1978 Age: 41 Year 3 Month 2 Week

Address: 1000 Sutter St Room 123, San Francisco CA 94109 Pref. Phone(H):

415-312-4029

Primary Dr.: Babak Jamasbi, M.D.

Referred By: Babak Jamasbi, M.D.

Injury Date: 02/15/2019 **Employer:** Biotelemetry, Inc

Case Insurance: Chubb Son of Federal Ins Company

Claim No.: 040519008736

VISIT TYPE:

PRIMARY TREATING PHYSICIAN'S PROGRESS REPORT:

Mr. Shockley came to our office today for a follow-up visit.

SUBJECTIVE COMPLAINTS:

Patient is here to follow up on pain in his bilateral hands.

He presents for an early follow up today due to a flare up of pain. He reports increased pain,

R>L, radiating from his hand/wrist to his elbow and then up to his right shoulder. He describes this pain as burning and almost like a pulling sensation. He does report numbness and tingling as well, primarily to the 4th and 5th digits of the right upper extremity.

He reports improvement with acupuncture treatment, he has recently been approved for 6 additional sessions. With regard to massage therapy, he reports that this did not really help as the practitioner was only able to focus on his hands, while it's really his whole arms that are painful to him. He would be interested in continuing with this treatment if it were to include both arms rather than just both hands.

ROS:

Constitutional:

Patient denies chills, fever, night sweats, or severe fatigue.

Head:

Patient denies dizziness or headaches.

Eves:

Patient denies wearing corrective lenses, blurry vision, or double vision.

Neck:

Patient complains of pain but denies lumps in his neck.

Respiratory:

Patient denies difficulty breathing, cough, coughing up blood, or wheezing.

Cardiovascular:

Patient denies difficulty breathing while lying flat, fainting, abnormal heartbeat, or chest pain.

Gastrointestinal:

Patient denies constipation, heartburn, nausea, abdominal pain, black tarry stools, or throwing up blood.

Genitourinary:

Patient denies urinary incontinence, blood in urine, difficulty urinating, or painful urination.

Skin:

Patient denies itching of skin, rash, or yellowing of skin.

Neurologic:

Patient denies balance problems, poor concentration, memory loss, numbness, seizures, tremors, or weakness.

Hematologic:

Patient denies excessive bleeding or blood clots.

Psychiatric:

Patient denies anxiety, depression, hallucinations, or suicidal thoughts.

I have reviewed the review of systems with the patient and it is accurate as listed.

Medical History:

PAST MEDICAL HISTORY

- 1. Bronchitis 2 years ago.
- 2. Eczema.

- 3. He had an episode of epilepsy and took Tegretol at age 10 or 11.
- 4. History of anxiety. He was taking Hydroxyzine but now does not take medication and just meditates.

PAST SURGICAL HISTORY

- 1. Adenoidectomy in 1987.
- 2. Lasik surgery in 2000.
- 3. Sympathectomy in 2000.
- 4. Right big toe bone spur removal in 2000.
- 5. Right Achilles tendon debridement in 2002.
- 6. Right Achilles tendon debridement in 2003.

Social History:

PSYCH/SOCIAL HISTORY

The patient does not smoke cigarettes.

The patient does not drink alcoholic beverages.

The patient does not use illicit drugs.

The patient is not married.

The patient has a significant other.

The patient has no children.

Patient does not have a family history of childhood abuse.

Patient does not have a family history of sexual abuse.

Epworth Scale is 0. The patient goes to bed, falls asleep and wakes up at variable times. The patient feels he gets adequate rest.

OBJECTIVE FINDINGS:

Constitutional - General Appearance:

Patient is near ideal body weight and is well groomed.

Orientation:

Patient is alert and oriented x3.

Mood and Affect:

Patient does not exhibit acute distress, anxiety, confusion, fatigue, lethargy, pain, tearfulness, or suicidal ideation.

Gait and Station:

No abnormalities observed.

Musculoskeletal - Strength:

RUE:

Arm Abduction 5/5

Forcarm Flexion 5/5

Forearm Extension 5/5

Wrist Extension 5/5

Thumb Apposition 5/5

Digit Abduction 5/5.

LUE:

Arm Abduction 5/5 Forearm Flexion 5/5 Forearm Extension 5/5 Wrist Extension 5/5 Thumb Apposition 5/5 Digit Abduction 5/5.

Skin:

No rashes, lesions, café-au-lait spots, or ulcers observed on right upper extremity. No rashes, lesions, café-au-lait spots, or ulcers observed on left upper extremity. No rashes, lesions, café-au-lait spots, or ulcers observed on right lower extremity. No rashes, lesions, café-au-lait spots, or ulcers observed on left lower extremity.

Current Medications:

- 1. Voltaren 1% Gel Apply to affected area daily
- 2. Advil (OTC)
- 3. Aspirin Ec 81 Mg Tablet (OTC)

FORMAL REQUEST FOR AUTHORIZATION:

EMG of the Bilateral Upper Extremities to be performed at Pain & Rehabilitative Consultants Medical Group 95913; 95886.

DIAGNOSIS:

M70.832	Other soft tissue disorders related to use, overuse and pressure, left forearm
M70.831	Other soft tissue disorders related to use, overuse and pressure, right forearm
M70.822	Other soft tissue disorders related to use, overuse and pressure, left upper arm
M70.821	Other soft tissue disorders related to use, overuse and pressure, right upper arm

TREATMENT PLAN:

Assessment:

This patient was injured during the course of his usual and customary work. The patient has worked as an EKG technician and his requires him to perform repetitive activity using his hand. He has to click frequently. He started developing pain in his right hand and switched to the left.

He presents due to an acute increase in his upper extremity symptoms.

On exam he has full ROM of the bilateral shoulders with some discomfort. His motor exam for the elbows and hands were WNL. However, he did have a positive Tinel's at both elbow. He has never had an EMG of the upper extremities to assess for ulnar or median neuropathy before. At this time, given that his symptoms have persisted for greater than 6 months and responded only minimally to conservative treatment, we will request for an EMG at this time. Pending the results, we may consider a referral to a specialist.

He has been approved for 6 more acupuncture sessions and will scheduled these.

He is scheduled for QME on Jan 23, 2020. We will review this report when available.

Follow up in 4-6 weeks.

WORK STATUS:

WORK STATUS: The patient is not permanent and stationary.

Work restrictions: Repetitive activities using upper extremities limited to 1 hour in an 8-hour shift. No lifting, pushing, or pulling greater than 5 pounds

TIME SPENT:

To expedite the process in which we may provide the appropriate treatment for our patient, please consider the following from California Labor Code section 4610:

- (e) No person other than a licensed physician who is competent to evaluate the specific clinical issues involved in the medical treatment services, and where these services are within the scope of the physician's practice, requested by the physician may modify, delay, or deny requests for authorization of medical treatment for reasons of medical necessity to cure and relieve.
- -The services we are requesting fall under the specialty of "Interventional Pain Management" which is an official medical specialty as designated by the The Department of Health and Human Services Center for Medicare and Medicaid Services and which is defined as the discipline of medicine devoted to the diagnosis and treatment of pain and related disorders with the application of interventional techniques in managing subacute, chronic, persistent, and intractable pain, independently or in conjunction with other modalities of treatments. Interventional pain management services are characterized often by the placement of surgical length needles in the spine or areas adjacent to the spine to deliver anesthetic agents, to remove scar tissue, or to deliver a solution designed to interrupt a nerve's ability to transmit a pain sensation.

Physicians from many backgrounds including Anesthesiology and Physical Medicine and Rehabilitation (Physiatry) practice what may be described as "Interventional Pain Management", so long as the physician has undergone rigorous training in or devotes a significant portion of his or her practice to the performance of interventional pain management procedures, typically under fluoroscopic guidance, and is familiar with the current medical literature regarding such techniques.

(f) The criteria or guidelines used in the utilization review process to determine whether to approve, modify, delay, or deny medical treatment services shall be all of the following:

- (4) Disclosed to the physician and the employee, if used as the basis of a decision to modify, delay, or deny services in a specified case under review.
- (g) (1) Prospective or concurrent decisions shall be made in a timely fashion that is appropriate for the nature of the employee's condition, not to exceed five working days from the receipt of the information reasonably necessary to make the determination, but in no event more than 14 days from the date of the medical treatment recommendation by the physician.
- (4) "Responses regarding decisions to modify, delay, or deny medical treatment services requested by physicians shall include a clear and concise explanation of the reasons for the employer's decision, a description of the criteria or guidelines used, and the clinical reasons for the decisions regarding medical necessity".
- (5) If the employer, insurer, or other entity cannot make a decision within the timeframes specified in paragraph (1) or (2) because the employer or other entity is not in receipt of all of the information reasonably necessary and requested, because the employer requires consultation by an expert reviewer, or because the employer has asked that an additional examination or test be performed upon the employee that is reasonable and consistent with good medical practice, the employer shall immediately notify the physician and the employee, in writing, that the employer cannot make a decision within the required timeframe, and specify the information requested but not received, the expert reviewer to be consulted, or the additional examinations or tests required. The employer shall also notify the physician and employee of the anticipated date on which a decision may be rendered. Upon receipt of all information reasonably necessary and requested by the employer, the employer shall approve, modify, or deny the request for authorization within the timeframes specified in paragraph (1) or (2). "I declare under penalty and perjury that information contained in this report and its attachments, if any, is true and correct to the best of my knowledge and beliefs, except as to information I have indicated that I received from others. As to that information, I declare under penalty of perjury that the information accurately describes the information provided to me, and except as noted herein, that I believe it to be true.

I further declare that I have not violated labor code section 139.3, and have not offered, delivered, received or accepted any rebate, refund, commission, references, patronage dividend of accounts or other consideration, whether in the form of money or otherwise, or compensation or inducement for any referred evaluation or examination."

Please consider the treatment plan as a formal request for preauthorization services described therein. In the event that the written denial, authorization or notice of delay is not received by our office within 7 business days with a description of the review by a qualified physician with training in pain management and/or physical medicine and rehabilitation expertise (as per the dictates of the California Code of Regulation 9792.6) we will assume de facto authorization.

If prior pre-authorization has been requested in an earlier report or therapeutic plan, please consider the date of the prior request as applicable for the purposes of the formal date of request. *Dr. Morley and Dr. Jamasbi hold a financial interest in Bay Surgery Center. The Northern California Functional Restoration Program is an integral part of Pain and Rehabilitative Consultants Medical Group.

JUSTIFICATION:

EMGs - Hand, Wrist, Forearm: The following has been recommended by the MTUS/ACOEM Guidelines regarding EMGs

Electrodiagnostic Studies to Evaluate Non-specific Hand, Wrist, or Forearm Pain in Patients with Paresthesias or Other Neurological Symptoms

Recommended. Electrodiagnostic studies are recommended to evaluate non-specific hand, wrist, or forearm pain for patients with paresthesias or other neurological symptoms.

Strength of Evidence – Recommended, Insufficient Evidence (I)

Level of Confidence - Moderate

Indications: Persistent tingling and pain, particularly symptoms characteristic of radiculopathies and entrapment neuropathies. Providers are cautioned that the prevalence rate of abnormal electrodiagnostic studies in asymptomatic populations are high (see CTS section above) and interpretations of abnormal findings should be cautious.

Frequency/Dosc/Duration: Should generally be performed at least 3 weeks after symptom onset. Rationale: There is 1 low-quality study evaluating electrodiagnostic studies for non-specific pain. However, electrodiagnostic studies may assist in diagnosing and treating the condition and thus are recommended.

Evidence: There is 1 low-quality study in Appendix 2.(1128)

A comprehensive literature search was conducted using PubMed, Scopus, CINAHL, Cochrane Library, and Google Scholar without date limits using the following terms: Electrodiagnostic, studies, Nerve conduction, study, NCS, Electromyography, EMG, Non-specific, hand, wrist, forearm, paint controlled clinical trial, controlled trials, randomized controlled trial, randomized controlled trials, random allocation, random*, randomized, randomization, randomly; systematic, systematic review, retrospective, and prospective studies. We found and reviewed 31 articles in PubMed, 10870 in Scopus, 298 in CINAHL, 183 from Google Scholar, and 7 in Cochrane Library. We considered for inclusion 1 from PubMed, 0 from Scopus, 1 from CINAHL, 0 from Cochrane Library and 0 from other sources. Of the 11358 articles considered for inclusion, 1 randomized trials and 1 systematic studies met the inclusion criteria.

CC:

Kweller, Esq., Zachary: 01/22/2020

Castro, Mario : 01/22/2020 UR, Chubb : 01/22/2020

This visit note has been electronically signed off by Jamasbi, Babak J., M.D. on 01/21/2020

State of California, Division of Workers' Compensation REQUEST FOR AUTHORIZATION DWC Form RFA

Attach the Doctor's First Report of Occupational Injury or Illness, Form DLSR 5021, a Treating Physician's Progress Report, DWC Form PR-2, or equivalent narrative report substantiating the requested treatment.

Zip Code: 94608 Phone: 510-647-5101 x133 Fax Number: 510-647-5105 or 510-540-6965 Specialty: Pain Management NPI Number: 1376637199 E-mail Address: Claims Administrator Information Company Name: Chubb Son of Federal Ins Company Contact Name: Castro, Mario Address: P.O. Box 42065 City: Phoenix State: A Zip Code: 85080 Phone: 213-612-5378 Fax Number: 800-664-1765 E-mail Address: Requested Treatment (see instructions for guidance; attached additional pages if necessary) List each specific requested medical services, goods, or items in the below space or indicate the specific page num of the attached medical report on which the requested treatment can be found. Up to five (5) procedures may be elist additional requests on a separate sheet if the space below is insufficient. Diagnosis (Required) ICD-Code (Required) Service/Good Requested (Required) Cother Informatic (Frequency, Duragonal Pressure, left forearm Other soft tissue disorders related to use, overuse and pressure, right forearm Other soft tissue disorders related to use, overuse and pressure, right forearm Other soft tissue disorders related to use, overuse and pressure, right forearm Other soft tissue disorders related to use, overuse and pressure, right forearm Other soft tissue disorders related to use, overuse and pressure, right forearm Other soft tissue disorders related to use, overuse and pressure, right forearm Other soft tissue disorders related to use, overuse and pressure, right forearm Other soft tissue disorders related to use, overuse and pressure, right forearm Other soft tissue disorders related to use, overuse and pressure, right forearm Other soft tissue disorders related to use, overuse and pressure, right forearm Other soft tissue disorders related to use, overuse and pressure, right forearm Other soft tissue disorders related to use, overuse and pressure, right forearm Other soft tissue disorders related to use, overuse and pressure, right forearm Other soft tissue disorders related to use, overuse and pressure, right forea			oyee faces an imminent	and seri		hange in Material Facts er health	
Name (Last, First, Middle): Shockley, Jonathan	•		irmation of a prior oral re	equest.			
Date of Injury (MM/DD/YYY): 02/15/2019 Date of Birth (MM/DD/YYYY): 09/27/1978 Claim Number: 040519008736 Employer: Biotelemetry, Inc Requesting Physician Information Name: Dr. Jamashi, Babak J, Practice Name: PRCMG Contact Name: Bembem G. Address: 1335 Stanford Ave Zip Code: 94608 Phone: 510-647-5101 x133 Fax Number: 510-647-5105 or 510-540-6965 Specialty: Pain Management Phone: 510-647-5101 x133 Fax Number: 1376637199 E-mail Address: Claims Administrator Information. Company Name: Chubb Son of Federal Ins Company Address: P.O. Box 42065 Zip Code: 85080 Phone: 213-612-5378 Fax Number: 800-664-1765 E-mail Address: Requested Treatment (see instructions for guidance; attached additional pages if necessary) List each specific requested mecical services, goods, or items in the below space or indicate the specific page nur of the attached medical report on which the requested treatment can be found. Up to five (5) procedures may be e list additional requests on a separate sheet if the space below is insufficient. Diagnosis (Required) Cider Informatic (Frequency, Dure Quantity, etc.) Other soft tissue disorders related to use, overuse and pressure, left upper arm Other soft tissue disorders related to use, overuse and pressure, left upper arm Other soft tissue disorders related to use, overuse and pressure, left upper arm Other soft tissue disorders related to use, overuse and pressure, left upper arm Other soft tissue disorders related to use, overuse and pressure, left upper arm Other soft tissue disorders related to use, overuse and pressure, left upper arm Other soft tissue disorders related to use, overuse and pressure, left upper arm Other soft tissue disorders related to use, overuse and pressure, left upper arm	•	W. 1990 1187 1994 148 169 169 149 149 149 149 149 149 149 149 149 14					
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Treatment must be paid under the California OMFS Peer to Peer calls: Mon-Friday:3:30pm -5pm PT. Please call (510) 647-5101 x0							

	Boy No	Date: 02/03/2020 at 07:54 AM(PT)
Requesting Physician Signatur	e:	
Claims Administrator/Utilizat	ion Review Organization (URO) Res _i	ponse
		☐ Delay (See separate notification of delay) treatment is disputed (See separate letter)
Authorization Number (if assign	ned):	Date:
Authorized Agent Name:		Signature:
Phone:	Fax Number:	E-mail Address:
Comments:		

DWC Form RFA (Effective 2/2014)

Page 1

CC:

UR Department (if applicable):213-612-5785 **Applicant Attorney (if applicable):**Zachary Kweller, Esq. 866-819-6169 **Nurse Case Manager (if applicable):**



Babak Jamasbi, MD | Brendan Morley, MD |
Timothy Lo, MD | Arzhang Zereshki, MD | Neil Kamdar, MD | John Alchemy, MD

1335 Stanford Avenue, Emeryville, CA 94608 | Phone: (510) 647-5101 | Fax: (510) 647-5105

Visit Note - SF (San Francisco) Appointment

Provider:

Supervising: Babak J, Jamasbi, M.D. Performing: Jessica Aikin, PA-C

Encounter Date: Jan 10, 2020

Patient: Shockley, Jonathan (PT00023609)

Sex: Male

DOB: Sep 27, 1978 Age: 41 Year 3 Month 1 Week

Address: 1000 Sutter St Room 123, San Francisco CA 94109 Pref. Phone(H):

415-312-4029

Primary Dr.: Babak Jamasbi, M.D.

Referred By: Babak Jamasbi, M.D.

Injury Date: 02/15/2019 **Employer:** Biotelemetry, Inc

Case Insurance: Chubb Son of Federal Ins Company

Claim No.: 040519008736

VISIT TYPE:

PRIMARY TREATING PHYSICIAN'S PROGRESS REPORT:

Mr. Shockley came to our office today for a follow-up visit.

SUBJECTIVE COMPLAINTS:

Patient is here to follow up on pain in his bilateral hands.

Patient denies acute changes to his pain complaints. He continues to report bilateral hand and arm pain, right greater than left. Occasionally pain radiates up from his hands into his bilateral

forearms and up towards his neck. Pain is worse with repetitive use of his upper extremities, typing, or computer work. Pain is better with conservative treatment.

He reports improvement with acupuncture treatment, he has recently been approved for 6 additional sessions. With regard to massage therapy, he reports that this did not really help as the practitioner was only able to focus on his hands, while it's really his whole arms that are painful to him. He would be interested in continuing with this treatment if it were to include both arms rather than just both hands.

With regard to medication, he reports improvement with the use of Voltaren gel. He denies side effects with the use of this medication. He requests for a refill today.

ROS:

Constitutional:

Patient denies chills, fever, night sweats, or severe fatigue.

Head:

Patient denies dizziness or headaches.

Eyes:

Patient denies wearing corrective lenses, blurry vision, or double vision.

Neck:

Patient complains of pain but denies lumps in his neck.

Respiratory:

Patient denies difficulty breathing, cough, coughing up blood, or wheezing.

Cardiovascular:

Patient denies difficulty breathing while lying flat, fainting, abnormal heartbeat, or chest pain.

Gastrointestinal:

Patient denies constipation, heartburn, nausea, abdominal pain, black tarry stools, or throwing up blood.

Genitourinary:

Patient denies urinary incontinence, blood in urine, difficulty urinating, or painful urination.

Skin.

Patient denies itching of skin, rash, or yellowing of skin.

Neurologic:

Patient denies balance problems, poor concentration, memory loss, numbness, seizures, tremors, or weakness.

Hematologic:

Patient denies excessive bleeding or blood clots.

Psychiatric:

Patient denies anxiety, depression, hallucinations, or suicidal thoughts.

I have reviewed the review of systems with the patient and it is accurate as listed.

Medical History:

PAST MEDICAL HISTORY

- 1. Bronchitis 2 years ago.
- 2. Eczema.
- 3. He had an episode of epilepsy and took Tegretol at age 10 or 11.
- 4. History of anxiety. He was taking Hydroxyzine but now does not take medication and just meditates.

PAST SURGICAL HISTORY

- 1. Adenoidectomy in 1987.
- 2. Lasik surgery in 2000.
- 3. Sympathectomy in 2000.
- 4. Right big toe bone spur removal in 2000.
- 5. Right Achilles tendon debridement in 2002.
- 6. Right Achilles tendon debridement in 2003.

Social History:

PSYCH/SOCIAL HISTORY

The patient does not smoke cigarettes.

The patient does not drink alcoholic beverages.

The patient does not use illicit drugs.

The patient is not married.

The patient has a significant other.

The patient has no children.

Patient does not have a family history of childhood abuse.

Patient does not have a family history of sexual abuse.

Epworth Scale is 0. The patient goes to bed, falls asleep and wakes up at variable times. The patient feels he gets adequate rest.

OBJECTIVE FINDINGS:

Constitutional - General Appearance:

Patient is near ideal body weight and is well groomed.

Orientation:

Patient is alert and oriented x3.

Mood and Affect:

Patient does not exhibit acute distress, anxiety, confusion, fatigue, lethargy, pain, tearfulness, or suicidal ideation.

Gait and Station:

No abnormalities observed.

Musculoskeletal - Strength:

RUE:

Arm Abduction 5/5

Forearm Flexion 5/5

Forearm Extension 5/5

Wrist Extension 5/5

Thumb Apposition 5/5

Digit Abduction 5/5.

LUE:

Arm Abduction 5/5

Forcarm Flexion 5/5

Forearm Extension 5/5

Wrist Extension 5/5

Thumb Apposition 5/5

Digit Abduction 5/5.

Skin:

No rashes, lesions, café-au-lait spots, or ulcers observed on right upper extremity. No rashes, lesions, café-au-lait spots, or ulcers observed on left upper extremity. No rashes, lesions, café-au-lait spots, or ulcers observed on right lower extremity.

No rashes, lesions, café-au-lait spots, or ulcers observed on left lower extremity.

Current Medications:

- 1. Voltaren 1% Gel Apply to affected area daily
- 2. Advil (OTC)
- 3. Aspirin Ec 81 Mg Tablet (OTC)

FORMAL REQUEST FOR AUTHORIZATION:

6 sessions of Massage Therapy (97124)- for the bilateral upper extremies.

This is a formal request for authorization of the medications within the "prescriptions" section of this note.

DIAGNOSIS:

M70.832	Other soft tissue disorders related to use, overuse and pressure, left forearm
M70.831	Other soft tissue disorders related to use, overuse and pressure, right forearm
M70.822	Other soft tissue disorders related to use, overuse and pressure, left upper arm
M70.821	Other soft tissue disorders related to use, overuse and pressure, right upper arm

PRESCRIPTION:

1 Voltaren 1% Gel SIG: Apply to affected area daily QTY: 1.00.

TREATMENT PLAN:

Assessment:

This patient was injured during the course of his usual and customary work. The patient has worked as an EKG technician and his requires him to perform repetitive activity using his hand. He has to click frequently. He started developing pain in his right hand and switched to the left.

He is off work at this time.

Plan:

- He has been approved for 6 additional sessions of acupuncture treatment, we will monitor his response to this.
- We will request for 6 sessions of massage therapy for his bilateral arms, rather than just his bilateral hands.
- If he does not respond to conservative measures, an evaluation at the Northern California functional restoration program would be indicated. He continues to be off work.
- Voltaren gel refilled todav.
- He is scheduled for QME on Jan 23, 2020. We will review this report when available.

Follow up in 4-6 weeks.

WORK STATUS:

WORK STATUS: The patient is not permanent and stationary.

Work restrictions: Repetitive activities using upper extremities limited to 1 hour in an 8-hour shift. No lifting, pushing, or pulling greater than 5 pounds

TIME SPENT:

"I declare under penalty and perjury that information contained in this report and its attachments, if any, is true and correct to the best of my knowledge and beliefs, except as to information I have indicated that I received from others. As to that information, I declare under penalty of perjury that the information accurately describes the information provided to me, and except as noted herein, that I believe it to be true.

I further declare that I have not violated labor code section 139.3, and have not offered, delivered, received or accepted any rebate, refund, commission, references, patronage dividend of accounts or other consideration, whether in the form of money or otherwise, or compensation or inducement for any referred evaluation or examination."

Please consider the treatment plan as a formal request for preauthorization services described therein. In the event that the written denial, authorization or notice of delay is not received by our office within 7 business days with a description of the review by a qualified physician with training in pain management and/or physical medicine and rehabilitation expertise (as per the dictates of the California Code of Regulation 9792.6) we will assume de facto authorization.

If prior pre-authorization has been requested in an earlier report or therapeutic plan, please consider the date of the prior request as applicable for the purposes of the formal date of request. *Dr. Morley and Dr. Jamasbi hold a financial interest in Bay Surgery Center. The Northern California Functional Restoration Program is an integral part of Pain and Rehabilitative Consultants Medical Group.

JUSTIFICATION:

Voltaren Gel: The following has been recommended regarding Voltaren gel in the MTUS/ACOEM guidelines

Topical NSAIDs are selectively recommended for treatment of chronic persistent pain where target tissue is superficially located.

Strength of Evidence – Recommended, Insufficient Evidence (I)

Level of Confidence – Low

Indications: Chronic persistent pain in a superficial area that is amenable to a topical agent. Should generally have intolerance of, or another indication against oral NSAID use.

Benefits: Improvement in pain and function. Avoidance of gastrointestinal adverse effects of some NSAIDs.

Harms: Irritation, allergy, having to use on skin that may interfere with some job performance needs

Frequency/Dosc/Duration: Per manufacturer's recommendations

Indications for Discontinuation: Resolution, intolerance, adverse effects, or lack of benefits.

Rationale: There are no quality studies of treating chronic persistent pain with topical NSAIDs. The target tissue for most, but not all chronic persistent pain with an occupational basis is generally too deep for justification of use of topical NSAIDs. Topical NSAIDs are not invasive, have low adverse effects, are high cost for a typical treatment regimen, and are selectively recommended for treatment of conditions amenable to topical treatment who generally also have intolerance or other contraindication for oral NSAID use.

Evidence: There are high- and moderate-quality RCTs incorporated into this analysis. There are no quality studies evaluating topical NSAIDs for treatment of chronic persistent pain syndrome.

It has been brought to our attention that on occasion there has been some confusion in regards to prescriptions written from physician assistants and nurse practitioners in this office (Pain and Rehabilitative Consultants Medical Group) working under the direction of the primary treating physician. These prescriptions are not being honored and are refused to be filled by the adjusters because they are written by the physician assistant or nurse practitioner. All of our physician assistants and nurse practitioners are licensed in California and work directly under the supervision of medical doctors. Please refer to the following labor code LC 3209.10 in regards to the legality of physician assistants, nurse practitioners, and primary treating physicians as it relates to the ability to write prescriptions:

LC 3209.10. (a) Medical treatment of a work-related injury required to cure or relieve the effects

of the injury may be provided by a state licensed physician assistant or nurse practitioner, acting under the review or supervision of a physician and surgeon pursuant to standardized procedures or protocols within their lawfully authorized scope of practice. The reviewing or supervising physician and surgeon of the physician assistant or nurse practitioner shall be deemed to be the treating physician. For the purposes of this section, "medical treatment" includes the authority of the nurse practitioner or physician assistant to authorize the patient to receive time off from work for a period not to exceed three calendar days if that authority is included in a standardized procedure or protocol approved by the supervising physician. The nurse practitioner or physician assistant may cosign the Doctor's First Report of Occupational Injury or Illness. The treating physician shall make any determination of temporary disability and shall sign the report.

CC:

Kweller, Esq., Zachary: 02/03/2020

Castro, Mario : 02/03/2020 UR, Chubb : 02/03/2020

This visit note has been electronically signed off by Aikin, Jessica, PA-C on 01/31/2020

Date 02	Emeryville, CA 94608 510) 647-5101 • Fax (510) 33 San Francisco	Address 1000 Sutter St Room 15
Date 02	ACCOUNTS OF THE PROPERTY OF TH	Jonathan Shockley
	23 San Francisco	1000 Sutter St Room 1
r the		
une un	ns of Massage Therapy fo llateral upper extremies ed to use, overuse and pressure, left fores ed to use, overuse and pressure, left fore ed to use, overuse and pressure, left uppe	DV0.832 Other soft tissue disorders related to the solution of
	ed to use, overuse and pressure, right upp	
☐ Donny J. (☐ DEA#: M ☐ Robert J. (☐ Robe	□ Arzhang Zereshki, M.D. □ Susie Paik, P.AC □ Susie Paik, P.AC □ Susie Paik, P.AC □ Susie Paik, P.AC	DEA#: MP0998558 / LIC#: PA17702 Babak lamasbi, M.D. Timothy Lo, M.D. Timothy Lo, M.D.

State of California, Division of Workers' Compensation REQUEST FOR AUTHORIZATION DWC Form RFA

Attach the Doctor's First Report of Occupational Injury or Illness, Form DLSR 5021, a Treating Physician's Progress Report, DWC Form PR-2, or equivalent narrative report substantiating the requested treatment.

		•	oyee faces an imminent a rmation of a prior oral req	nd serie		hange in Material Facts ner health	
Employee Informatio	n						
Name (Last, First, Mid	ldle): Sho	ckley, Jo	nathan				
Date of Injury (MM/DD	/YYYY): (02/15/201	9	Date	of Birth (MM/DD/YY	YY): 09/27/1978	
Claim Number: 04051	9008736			Employer: Biotelemetry, Inc			
Requesting Physicia	n Inform	ation		on annual de la la casa de la ca			
Name: Dr. Jamasbi, E	Babak J,						
Practice Name: PRCM	1G			Contac	ct Name: Bembem	G.	
Address: 1335 Stanfo	rd Ave			City: Emeryville State: CA			
Zip Code: 94608 Phone: 510-647-5101 x133		0-647-5101 x133	Fax N	Number: 510-647-5 1	05 or 510-540-6965		
Specialty: Pain Management			NPI N	Number: 137663719	9		
E-mail Address:							
Claims Administrato	r Informa	ation					
Company Name: Chuk	b Son d	of Federal	l Ins Company	Contact Name:Castro, Mario			
Address: P.O. Box 42065				City: Phoenix State:AZ			
Zip Code: 85080	l l	Phone: 21	3-612-5378	Fax Number: 800-664-1765			
E-mail Address:							
2010-00-00-00-00-00-00-00-00-00-00-00-00-	STATE OF THE PARTY	-0.00000000000000000000000000000000000	s for guidance; attached	Notes a Section of the Control of the Association of the Control o	Contraction of April 400 Contraction Contr		
of the attached medica	al report o	on which t		can be	found. Up to five (5)	e the specific page number(s) procedures may be entered	
Diagnosis (Required)	(Req	·Code uired)	Service/Good Reques (Required)	ted	CPT/HCPCS Code (If known)	Other Information: (Frequency, Duration Quantity, etc.)	
Other soft tissue disorders related to use, overuse and pressure, left forearm Other soft tissue disorders related to use, overuse and pressure, right forearm Other soft tissue disorders related to use, overuse and pressure, left upper arm Other soft tissue disorders related to use, overuse and pressure, left upper arm other soft tissue disorders related to use, overuse and pressure, right upper arm	M70.822, N Z79.899		12 sessions of Acupunct the Bilateral hands, wrist forearms		97813, 97814, 97026, 97124		
Treatment must be paid un	 der the Ca	alifornia ON	MFS				

Peer to Peer calls: Mon-Friday:3:30pm -5pm PT. Please call (510) 647-5101 x0

	Boof N	Date: 03/04/2020 at 07:33 AM(PT)
Requesting Physician	Signature:	
Claims Administrato	r/Utilization Review Organization	(URO) Response
		sion letter) □ Delay (See separate notification of delay) Liability for treatment is disputed (See separate letter)
Authorization Number	(if assigned):	Date:
Authorized Agent Nan	ne:	Signature:
Phone:	Fax Number:	E-mail Address:
Comments:		

DWC Form RFA (Effective 2/2014)

Page 1

CC:

UR Department (if applicable):213-612-5785 **Applicant Attorney (if applicable)**:Zachary Kweller, Esq. 866-819-6169 **Nurse Case Manager (if applicable)**:



Babak Jamasbi, MD | Brendan Morley, MD
Timothy Lo, MD | Arzhang Zereshki, MD | Neil Kamdar, MD | John Alchemy, MD

1335 Stanford Avenue, Emeryville, CA 94608 | Phone: (510) 647-5101 | Fax: (510) 647-5105

Visit Note - SF (San Francisco) Appointment

Provider:

Supervising: Babak J, Jamasbi, M.D. Performing: Julia Fellows, PA-C

Encounter Date: Feb 26, 2020

Patient: Shockley, Jonathan (PT00023609)

Sex: Male

DOB: Sep 27, 1978 Age: 41 Year Race: Unreported/Refused to Report

Address: 1000 Sutter St Room 123, San Francisco CA 94109 Pref. Phone(H):

415-312-4029

Primary Dr.: Babak Jamasbi, M.D.

Referred By: Babak Jamasbi, M.D.

Injury Date: 02/15/2019 **Employer:** Biotelemetry, Inc

Case Insurance: Chubb Son of Federal Ins Company

Claim No.: 040519008736

VISIT TYPE:

PRIMARY TREATING PHYSICIAN'S PROGRESS REPORT:

Mr. Shockley came to our office today for a follow-up visit.

SUBJECTIVE COMPLAINTS:

Patient is here to follow up on pain in his bilateral hands.

At his last visit, he presented early due to a flare up of pain. Today he still reports increased pain, R>L, radiating from his hand/wrist to his elbow and then up to his right shoulder. He describes this pain as burning and almost like a pulling sensation. He does report numbness and tingling as well, primarily to the 4th and 5th digits of the right upper extremity.

He reports improvement with acupuncture treatment, and he has completed all of his approved sessions. He would like to continue this if possible. He started massage therapy and it did cause some increased pain. He will try to be more vocal with the therapist.

The patient states that he underwent a MRI and upper extremity EMG through his QME 3 weeks ago. We do not have this report for review.

ROS:

Constitutional:

Patient denies chills, fever, night sweats, or severe fatigue.

Head:

Patient denies dizziness or headaches.

Eyes:

Patient denies wearing corrective lenses, blurry vision, or double vision.

Neck:

Patient complains of pain but denies lumps in his neck.

Respiratory:

Patient denies difficulty breathing, cough, coughing up blood, or wheezing.

Cardiovascular:

Patient denies difficulty breathing while lying flat, fainting, abnormal heartbeat, or chest pain.

Gastrointestinal:

Patient denies constipation, heartburn, nausea, abdominal pain, black tarry stools, or throwing up blood.

Genitourinary:

Patient denies urinary incontinence, blood in urine, difficulty urinating, or painful urination.

Skin

Patient denies itching of skin, rash, or yellowing of skin.

Neurologic:

Patient denies balance problems, poor concentration, memory loss, numbness, seizures, tremors, or weakness.

Hematologic:

Patient denies excessive bleeding or blood clots.

Psychiatric:

Patient denies anxiety, depression, hallucinations, or suicidal thoughts.

I have reviewed the review of systems with the patient and it is accurate as listed.

Medical History:

PAST MEDICAL HISTORY

- 1. Bronchitis 2 years ago.
- 2. Eczema.
- 3. He had an episode of epilepsy and took Tegretol at age 10 or 11.
- 4. History of anxiety. He was taking Hydroxyzine but now does not take medication and just meditates.

PAST SURGICAL HISTORY

- 1. Adenoidectomy in 1987.
- 2. Lasik surgery in 2000.
- 3. Sympathectomy in 2000.
- 4. Right big toe bone spur removal in 2000.
- 5. Right Achilles tendon debridement in 2002.
- 6. Right Achilles tendon debridement in 2003.

Social History:

PSYCH/SOCIAL HISTORY

The patient does not smoke cigarettes.

The patient does not drink alcoholic beverages.

The patient does not use illicit drugs.

The patient is not married.

The patient has a significant other.

The patient has no children.

Patient does not have a family history of childhood abuse.

Patient does not have a family history of sexual abuse.

Epworth Scale is 0. The patient goes to bed, falls asleep and wakes up at variable times. The patient feels he gets adequate rest.

OBJECTIVE FINDINGS:

Constitutional - General Appearance:

Patient is near ideal body weight and is well groomed.

Orientation:

Patient is alert and oriented x3.

Mood and Affect:

Patient does not exhibit acute distress, anxiety, confusion, fatigue, lethargy, pain, tearfulness, or suicidal ideation.

Gait and Station:

No abnormalities observed.

Musculoskeletal - Strength:

RUE:

Arm Abduction 5/5

Forearm Flexion 5/5

Forearm Extension 5/5

Wrist Extension 5/5

Thumb Apposition 5/5

Digit Abduction 5/5.

LUE:

Arm Abduction 5/5

Forearm Flexion 5/5

Forearm Extension 5/5

Wrist Extension 5/5

Thumb Apposition 5/5

Digit Abduction 5/5.

Skin:

No rashes, lesions, café-au-lait spots, or ulcers observed on right upper extremity.

No rashes, lesions, café-au-lait spots, or ulcers observed on left upper extremity.

No rashes, lesions, café-au-lait spots, or ulcers observed on right lower extremity.

No rashes, lesions, café-au-lait spots, or ulcers observed on left lower extremity.

Current Medications:

- 1. Voltaren 1% Gel Apply to affected area daily
- 2. Advil (OTC)
- 3. Aspirin Ec 81 Mg Tablet (OTC)

FORMAL REQUEST FOR AUTHORIZATION:

12 sessions of acupuncture 97813, 97814, 97026, 97124 Bilateral hands, wrists and forearms.

This is a formal request for authorization of the medications within the "prescriptions" section of this note.

DIAGNOSIS:

M70.832 Other soft tissue disorders related to use, overuse and pressure, left forearm

M70.831 Other soft tissue disorders related to use, overuse and pressure, right forearm

M70.822 Other soft tissue disorders related to use, overuse and pressure, left upper arm

M70.821 Other soft tissue disorders related to use, overuse and pressure, right upper arm

PRESCRIPTION:

1 Voltaren 1% Gel SIG: Apply 2-3 grams to affected area up to 4 times daily QTY: 100.00.

REF: 1 update amount

Changed/Discontinued Medication(s):

Changed: VOLTAREN 1% GEL - update amount

TREATMENT PLAN:

Assessment:

This patient was injured during the course of his usual and customary work. The patient has worked as an EKG technician and his requires him to perform repetitive activity using his hand. He has to click frequently. He started developing pain in his right hand and switched to the left.

On exam he has full ROM of the bilateral shoulders with some discomfort. His motor exam for the elbows and hands were WNL. However, he did have a positive Tinel's at both elbow.

We will request for 6 additional sessions of acupuncture today.

He underwent a QME on Jan 23, 2020 and the patient had a MRI and EMG through this QME. We will review this when available.

Follow up in 4-6 weeks.

WORK STATUS:

WORK STATUS: The patient is not permanent and stationary.

Work restrictions: Repetitive activities using upper extremities limited to 1 hour in an 8-hour shift. No lifting, pushing, or pulling greater than 5 pounds

TIME SPENT:

To expedite the process in which we may provide the appropriate treatment for our patient, please consider the following from California Labor Code section 4610:

- (e) No person other than a licensed physician who is competent to evaluate the specific clinical issues involved in the medical treatment services, and where these services are within the scope of the physician's practice, requested by the physician may modify, delay, or deny requests for authorization of medical treatment for reasons of medical necessity to cure and relieve.
- -The services we are requesting fall under the specialty of "Interventional Pain Management" which is an official medical specialty as designated by the The Department of Health and Human Services Center for Medicare and Medicaid Services and which is defined as the discipline of medicine devoted to the diagnosis and treatment of pain and related disorders with the application of interventional techniques in managing subacute, chronic, persistent, and intractable pain, independently or in conjunction with other modalities of treatments. Interventional pain management services are characterized often by the placement of surgical length needles in the spine or areas adjacent to the spine to deliver anesthetic agents, to remove scar tissue, or to deliver a solution designed to interrupt a nerve's ability to transmit a pain sensation.

Physicians from many backgrounds including Anesthesiology and Physical Medicine and Rehabilitation (Physiatry) practice what may be described as "Interventional Pain Management", so long as the physician has undergone rigorous training in or devotes a significant portion of his or her practice to the performance of interventional pain management procedures, typically under

fluoroscopic guidance, and is familiar with the current medical literature regarding such techniques.

- (f) The criteria or guidelines used in the utilization review process to determine whether to approve, modify, delay, or deny medical treatment services shall be all of the following:
- (4) Disclosed to the physician and the employee, if used as the basis of a decision to modify, delay, or deny services in a specified case under review.
- (g) (1) Prospective or concurrent decisions shall be made in a timely fashion that is appropriate for the nature of the employee's condition, not to exceed five working days from the receipt of the information reasonably necessary to make the determination, but in no event more than 14 days from the date of the medical treatment recommendation by the physician.
- (4) "Responses regarding decisions to modify, delay, or deny medical treatment services requested by physicians shall include a clear and concise explanation of the reasons for the employer's decision, a description of the criteria or guidelines used, and the clinical reasons for the decisions regarding medical necessity".
- (5) If the employer, insurer, or other entity cannot make a decision within the timeframes specified in paragraph (1) or (2) because the employer or other entity is not in receipt of all of the information reasonably necessary and requested, because the employer requires consultation by an expert reviewer, or because the employer has asked that an additional examination or test be performed upon the employee that is reasonable and consistent with good medical practice, the employer shall immediately notify the physician and the employee, in writing, that the employer cannot make a decision within the required timeframe, and specify the information requested but not received, the expert reviewer to be consulted, or the additional examinations or tests required. The employer shall also notify the physician and employee of the anticipated date on which a decision may be rendered. Upon receipt of all information reasonably necessary and requested by the employer, the employer shall approve, modify, or deny the request for authorization within the timeframes specified in paragraph (1) or (2). "I declare under penalty and perjury that information contained in this report and its attachments, if any, is true and correct to the best of my knowledge and beliefs, except as to information I have indicated that I received from others. As to that information, I declare under penalty of perjury that the information accurately describes the information provided to me, and except as noted herein, that I believe it to be true.

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Please consider the treatment plan as a formal request for preauthorization services described therein. In the event that the written denial, authorization or notice of delay is not received by our office within 7 business days with a description of the review by a qualified physician with training in pain management and/or physical medicine and rehabilitation expertise (as per the dictates of the California Code of Regulation 9792.6) we will assume de facto authorization.

If prior pre-authorization has been requested in an earlier report or therapeutic plan, please consider the date of the prior request as applicable for the purposes of the formal date of request. *Dr. Morley and Dr. Jamasbi hold a financial interest in Bay Surgery Center. The Northern California Functional Restoration Program is an integral part of Pain and Rehabilitative Consultants Medical Group.

JUSTIFICATION:

Acupuncture - Hand, Wrist, Forearm: The following has been recommended by the MTUS/ACOEM Guidelines regarding Acupuncture

Acupuncture

Acupuncture has been used to treat CTS and other hand, wrist, and forearm MSDs.(790, 791) There is evidence of its efficacy for treatment of chronic spine disorders, although the evidence suggests traditional acupuncture is not superior to other acupuncture methods (see Chronic Pain and Low Back Disorders Guidelines).

Acupuncture for Acute, Subacute, or Chronic CTS

Not Recommended. Acupuncture is not recommended for treatment of acute, subacute, or chronic CTS.

Strength of Evidence – Not Recommended, Evidence (C)

Level of Confidence - Low

Rationale: There are quality trials of acupuncture compared with placebo or sham acupuncture and they have failed to show benefit of acupuncture for treatment of CTS.(792) One trial found no differences between acupuncture and oral steroid.(793, 794) Another trial susceptible to contact time bias found minimal differences between acupuncture and nocturnal wrist splinting.(781) Thus, the highest quality evidence suggests acupuncture is ineffective for treatment of CTS and acupuncture is not recommended.

Evidence: There are 4 moderate-quality RCTs incorporated into this analysis.(781, 792-794) There are 3 low-quality RCTs in Appendix 2.(795-797)

A comprehensive literature search was conducted using PubMed, Scopus, CINAIIL and

Cochrane Library without date limits using the following terms: Acupuncture, Acupuncture Therapy, carpal tunnel syndrome, CTS, median nerve neuropathy, median neuropathy, median nerve disease, entrapment, neuropathy, nerve compression, burning, itching, numbness, tingling, wrist, hand, palm, finger, pain, controlled clinical trial, controlled trials, randomized controlled trial, randomized controlled trials, random allocation, random,* randomized, randomization, randomly; systematic, systematic review, retrospective studies, and prospective studies. We found and reviewed 40 articles in PubMed, 411 in Scopus, 83 in CINAHL, 46 in Cochrane Library and 0 in other sources. We considered for inclusion 7 from PubMed, 2 from Scopus, 0 from CINAHL, 0 from Cochrane Library and 0 from other sources. Of the 9 articles considered for inclusion, 8 randomized trials and 2 systematic studies met the inclusion criteria.

Voltaren Gel: The following has been recommended regarding Voltaren gel in the MTUS/ACOEM guidelines

Topical NSAIDs are selectively recommended for treatment of chronic persistent pain where target tissue is superficially located.

Strength of Evidence – Recommended, Insufficient Evidence (I)

Level of Confidence – Low

Indications: Chronic persistent pain in a superficial area that is amenable to a topical agent. Should generally have intolerance of, or another indication against oral NSAID use.

Benefits: Improvement in pain and function. Avoidance of gastrointestinal adverse effects of some NSAIDs.

Harms: Irritation, allergy, having to use on skin that may interfere with some job performance needs

Frequency/Dose/Duration: Per manufacturer's recommendations

Indications for Discontinuation: Resolution, intolerance, adverse effects, or lack of benefits.

Rationale: There are no quality studies of treating chronic persistent pain with topical NSAIDs. The target tissue for most, but not all chronic persistent pain with an occupational basis is generally too deep for justification of use of topical NSAIDs. Topical NSAIDs are not invasive, have low adverse effects, are high cost for a typical treatment regimen, and are selectively recommended for treatment of conditions amenable to topical treatment who generally also have intolerance or other contraindication for oral NSAID use.

Evidence: There are high- and moderate-quality RCTs incorporated into this analysis. There are no quality studies evaluating topical NSAIDs for treatment of chronic persistent pain syndrome.

It has been brought to our attention that on occasion there has been some confusion in regards to

prescriptions written from physician assistants and nurse practitioners in this office (Pain and Rehabilitative Consultants Medical Group) working under the direction of the primary treating physician. These prescriptions are not being honored and are refused to be filled by the adjusters because they are written by the physician assistant or nurse practitioner. All of our physician assistants and nurse practitioners are licensed in California and work directly under the supervision of medical doctors. Please refer to the following labor code LC 3209.10 in regards to the legality of physician assistants, nurse practitioners, and primary treating physicians as it relates to the ability to write prescriptions:

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CC:

Kweller, Esq., Zachary: 03/04/2020

Castro, Mario : 03/04/2020 UR, Chubb : 03/04/2020

This visit note has been electronically signed off by Fellows, Julia, PA-C on 03/02/2020

Date 03	Emeryville, CA 94608 (510) 647-5101 • Fax (510)	Name Jonathan Shockley
Date 03	ACCULATION AND ACCULA	., Jonathan Shockley
	**************************************	AHIDAI
	23 San Francisco	1000 Sutter St Room 1
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☐ Donny J. ☐ Deba#: M ☐ Robert J. ☐ Robert J. ☐ Robert J. ☐ Robert J.	 □ Arzhang Zereshki, M.D. □ DEA#: FZ3404477 / LIC#: A119704 □ John W. Alchemy, M.D. □ John W. Alchemy, M.D. □ John W. Alchemy, M.D. 	 □ Mark Phillips, P.A. □ Brendan Morley, M.D. □ Timothy Lo, M.D. □ Timothy Lo, M.D. □ Timothy Lo, M.D.

From TinaR 1.844.214.5956 Thu Feb 20 10:45:27 2020 EST Page 1 of 10

David F. Smolins, M.D. Interventional Pain Medicine

Mark J. Sontag, M.D.

Sports. Spine and Electrodiagnostics Medicine

Elaine S. Date, M.D.

Musculoskelesal, Spine and Electrodiagnostic Medicine

Adam J. Stoller, M.D.
Interventional Pain Medicine

Mikel Davenport, L.A.c Acupuncturist



Necti A. Bathia, M.D.
Musculoskeletal, Sports, Spine and Electrodiagnostic Medicine

George J. Rakkar, M.D.
Interventional and Chronic Pain Medicine

Alessandra A.E. Ross, M.D. Orthopaedic Surgery, Sports Medicine

R. Elaine Lambert, M.D.

Rhommatologist

Marina Zyskina, N.P.

www.remedydocs.com

January 23, 2020

PANEL QUALIFIED MEDICAL EVALUATION - ML-102

RE: SHOCKLEY, Jonathan

DOB: 09/27/1978

INSURANCE: Chubb Group Insurance Company

CLAIM #: 7173815490

DOI: 02/15/2019

EMPLOYER: CardioNet

Dear Concerned Parties:

Mr. Jonathan Shockley had an appointment for Remedy Medical Group at 01/23/20 on 490 Post Street, Suite 900, San Francisco, California 94102 from 1 p.m. to 2 p.m. I spent one hour face-to-face with the patient. Rosa Fesili assisted me with record review. A total of forty-five minutes were spent in record review. This will be billed as an ML-102.

HISTORY OF PRESENT ILLNESS:

Mr. Shockley is a right-handed EKG technician at CardioNet. His job is comprised of processing approximately thousand EKGs an hour, which involves about seven hours of day of sitting to work on the computer, extensive mouse clicking, and keyboarding. He has a history of hand and wrist pain in 2009 while he was teaching ballet. He saw a hand surgeon, Dr. Markison, who recalls that he has right-sided greater than left-sided tenosynovitis that resolved several weeks after its onset. He started working in June 2018 at CardioNet. He noticed initially that his right hand started hurting and he got a left-handed mouse in October 2018. He had no right hand improvement and then his left hand and forearm started hurting him. He got a pedal, so he could click with his foot in December 2018 and his foot started bothering him.

On 02/15/19, he had extreme pain in both hands and arms and reported it to his boss. He was sent to see Dr. Lang, who is a hand surgeon. The hand surgeon sent him to PT where they did an ultrasound and hot and cold therapy which did not help. He was not offered any injection or further therapies. He was made permanent and stationary and Dr. Jamasbi later saw him and did acupuncture, massage, and during the course of treatment of Dr. Jamasbi, he received some TENS therapy which he states caused a flare-up of his pain. He has not received TENS since that episode, but he reports that his pain on the right side still goes up into his right shoulder.

From TinaR 1.844.214.5956 Thu Feb 20 10:45:27 2020 EST Page 2 of 10

David F. Smolins, M.D. Interventional Pain Medicine

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Mikel Davenport, L.A.c Acupuncturist



Neeti A. Rathia, M.D. Musculoskeletal, Sports, Spine and Electradiagnostic Medicine

George J. Rakkar, M.D.
Interventional and Chronic Pain Medicine

Alessandra A.E. Ross, M.D. Orthopaedic Surgery, Sports Medicine

R. Elaine Lambert, M.D.
Rhoumatologist

Marina Zyskina, N.P.

www.remedydocs.com

January 23, 2020

Page 2

RE: SHOCKLEY, Jonathan

CURRENT COMPLAINTS:

He reports bilateral arm aching and burning and bilateral neck aching. He states that his bilateral arm pain is constant and moderate in intensity and he has intermittent neck pain that is mild and he has arm numbness and tingling that is intermittent and mild. He also reports moderate loss of sexual functioning.

His neck pain ranges from 2 to 3 out of 10. His arm pain is currently between a 3 and a 4 out of 10. His pain is exacerbated by lifting, hand activity, writing, cleaning, and dressing. It is better with rest, acupuncture, and massage. Ibuprofen and diclofenac are also helpful in alleviating his pain. He has no problems with sitting, standing, or walking tolerance. Treatment for his current problem; He went to Golden Gate Hand Therapy for nine weeks twenty-five weeks ago. He had a 5% improvement. He had acupuncture with Andreas Schwerte for eight weeks, which improved his pain by 25%. He denies any problems with gait or loss of bladder or bowel control. The sports or activities he is unable to perform include ballet, chess teaching, house repairs, lifting heavy objects, cleaning, and/or cooking massage, sexual activities, and card playing.

His sleep is affected. It is hard to fall asleep when he has a flare of his pain. He gets six to seven hours of sleep a night. He has difficulty both falling asleep and staying asleep.

He states that a lot of activities are affected because he is unable to use his hands or his fingers.

His mood is affected. He has increased anxiety despair, which he is managing with medication.

His gastrointestinal system is not affected.

His functional limitations include not being able to write, use a computer or cell phone, difficulty with cooking, cleaning, lifting heavy objects, playing sports, house repairs and projects, teaching ballet or chess, firmly shaking hands. He cannot lift any more than 5 pounds.

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RE: SHOCKLEY, Jonathan

MEDICAL HISTORY:

1. Anxiety.

SURGICAL HISTORY:

- 1. Adenoidectomy.
- 2. LASIK surgery.
- 3. Sympathectomy.
- 4. Big toe bone spur removal.
- 5. Achilles tendon debridement.

SOCIAL HISTORY:

He is single. He does not consume any alcohol. He does not use any tobacco products.

FAMILY HISTORY:

Rheumatoid arthritis.

REVIEW OF SYSTEMS:

Fourteen-point review of systems is positive for the aforementioned problems, otherwise, negative.

OCCUPATIONAL HISTORY:

He worked as an EKG tech initially at BioTelemetry LifeWatch, started in June 2018. He was with this employer for a year. He was in the occupation for a year.

His previous employer was Pacific Chess Academy. He was with them for two years.

In the course of a normal workday, he states he was sitting for seven and a half hours. The demands that restrict him from regular duty are continuous computer work with mousing and keyboarding.

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RE: SHOCKLEY, Jonathan

He was satisfied with his job.

TREATING PROVIDERS:

- 1. Dr. Patrick Lang.
- 2. Dr. Babak Jamasbi.
- 3. Dr. Robert Markison.

CURRENT MEDICATIONS:

- 1. Advil, taking a total of 1600 mg a day.
- 2. Voltaren cream.
- 3. Aspirin 81 mg.

DRUG ALLERGIES:

He has no known drug allergies.

VALIDATED QUESTIONNAIRES:

- 1. PHO-9 is 1/30, indicating no reactive depression.
- 2. Epworth Sleepiness Scale is 3, indicating no abnormal daytime somnolence.

QUESTIONS CONCERNING ACTIVITIES OF DAILY LIVING:

- 1. Self-care activities are uncomfortable and done slowly.
- 2. I can lift and carry heavy objects, but I get extra discomfort.
- 3. There has been no change in his ability to walk after the injury.
- 4. He states very heavy activity is the most strenuous level of activity he can do for at least two minutes.
- 5. He has no difficulty climbing a flight of stairs.
- 6. He can sit without any time limitation.
- 7. He can stand or walk between one to two hours at a time.
- 8. He has some difficulty with reaching and grasping for something off of a shelf at chest level.

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RE: SHOCKLEY, Jonathan

- 9. He has some difficulty reaching and grasping for something off of a shelf overhead.
- 10. He can push or pull heavy objects.
- 11. He has a lot of difficulty with griping, grasping, holding, and manipulating objects with his hands.
- 12. He has a lot of difficulty with repetitive motions such as typing on a computer.
- 13. He has a lot of difficulty with forceful activities with his arm and hands.
- 14. He has no difficulty with kneeling, bending, and squatting.
- 15. His sleep is moderately disturbed because of his injury.
- 16. There has been a moderate change in his sexual function due to his injury.
- 17. His pain is moderate at the moment.
- 18. His pain is moderate most of the time.
- 19. His pain and injury interfere with his ability to travel some of the time.
- 20. Most of the time, his pain and injury interfere with his ability to do daily chores.
- 21. Some or little of the time, his pain and injury interfere with his ability to engage in social activities.
- 22. A lot or most of the time, his pain and injury interfere with his ability to engage in recreational activities.
- 23. Some of the time, his pain and injury interfere with his ability to concentrate or think.
- 24. His pain and injury have caused mild depression or anxiety.
- 25. He believes that the following statements are true:
 - a. I am afraid that if I exercise, I will hurt myself.
 - b. My body is telling mc I have something dangerously wrong.
- 26. There has been a severe change with his ability to communicate by typing and writing. There has been no change regarding communication by hearing, seeing, or speaking.
- 27. Regarding his ability to work, I cannot do my usual work and can hardly do any work at

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RE: SHOCKLEY, Jonathan

SPECIFIC WORK AND FUNCTIONAL CAPACITY ACTIVITY ESTIMATE BY THE PATIENT AT PRESENT TIME:

- 1. He can do six to eight hours of the following:
 - a. Sitting.
- 2. He can do four to six hours of the following:
 - a. Walking.
- 3. He can do two to four hours of the following:
 - a. Bending and twisting at the waist.
 - b. Kneeling.
 - c. Climbing stairs.
 - d. Walking over uneven ground.
 - e. Squatting.
 - f. Climbing ladders.
- 4. He can do less one to two hours of the following:
 - a. Repetitive neck motions.
 - b. Static neck posturing.
- 5. He can do less than one of the following:
 - a. Repetitive use of the upper extremity.
 - b. Gripping and grasping with my left hand.
 - c. Pushing and pulling on the left.
 - d. Fine manipulation with my left hand.
 - e. Reaching at shoulder level on the left.
 - f. Reaching above shoulder level on the left.
 - g. Repetitive use of the right upper extremity.
 - h. Gripping and grasping with the right hand.
 - i. Fine manipulation with the right hand.
 - j. Pushing and pulling on the right.
 - k. Reaching at shoulder level on the right.
 - I. Reaching above shoulder level on the right.

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RE: SHOCKLEY, Jonathan

- 6. He can do zero hours of the following:
 - a. Forceful use of the left upper extremity.
 - b. Forceful use of the right upper extremity.
 - c. Lifting and carrying 5 pounds.

MEDICAL RECORD REVIEW:

- 3.1.2019 P. Lang, MD. Hand surgery consultation for bilateral hand, wrist, and forearm pain. Patient is a right handed electrocardiogram technician who reports several month history of worsening bilateral hand, wrist, and forearm pain. Physical exam: Tinel;s sign in ulnar nerve at the elbow is negative bilaterally, Finkelstein's test is negative bilaterally, Watson's test negative bilaterally, forearm compartments are soft and nontender. Diagnosis: bilateral upper extremity repetitive strain injury. Plan: recommend occupational hand therapist on a repetitive strain protocol. Optimize computer workstation ergonomic and use dragon software, follow up 6-8 weeks.
- 3.18.2019, 3.20.2019, 3.25.2019, 3.27.2019, 4.1.2019, 4.3.2019, 4.8.2019, 4.10.2019, 4.15.2019, 4.17.2019, 4.22.2019, 4.24.2019, 5.3.2019, 5.10.2019, 5.15.2019, 5.22.2019, 5.29.2019 A. Ting, OT., C. Wong, OT. Occupational therapy for bilateral hands. Diagnosis: pain in left hand. Pain in the right hand.
- 4.16.2019 P. Lang, MD. Hand surgery follow up for bilateral upper extremities. Patient reports improvement, used to have pain and bilateral hand, wrist and forearm, symptoms continue to wax and wane relative duplicate or use. Diagnosis: bilateral upper extremity repetitive strain injury. Plan: patient made some adjustments to ergonomic workstation which provides some mild improvement of symptoms, will maintain work restrictions from computer use for the next six weeks, continue to work with occupational therapist call follow-up in six weeks. Work status: no computer youth.
- 5.28.2019 P. Lang, MD. Hand surgery follow-up for bilateral upper extremities. Patient symptoms remain unchanged. Patient did undergo a formal ergonomic evaluation of the computer workstation. The patient has been off of work for several weeks now and the group is persistent, patient reports he was on the phone and started having right wrist and forearm pain from simply holding the phone. Diagnosis: same. Plan: patient symptoms are classic for

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RE: SHOCKLEY, Jonathan

repetitive strain injury, recommend we designate him permanent stationary pheasant permanent work restriction of no computer use. No follow-up needed.

PHYSICAL EXAM:

General:

Well-nourished, well-developed gentleman, in no acute distress.

Cardiac:

His extremities are warm and well perfused.

Pulmonary:

He is breathing comfortably on room air.

HEENT:

He has moist mucous membranes. He has tenderness to palpation in his cervical paraspinal muscles. He has 90 degrees of rightward and leftward rotation. He has C-spine flexion of 80 degrees, extension 20 degrees. All extremes of motions of the C-spine cause him to have neck pain. Lateral bending is 10 degrees bilaterally with pain at 10 degrees.

Musculoskeletal:

Bilateral 5/5 grip strength, bilateral 5/5 first to second and first to fifth digit grip strength. 5/5 biceps and triceps strength. Shoulder forward flexion is 160 degrees bilaterally with extension 50 degrees bilateral. Shoulder abduction is 120 degrees bilateral and adduction is 20 degrees bilateral.

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RE: SHOCKLEY, Jonathan

Neuro:

He has negative Tinel's sign bilaterally at the carpal tunnel and negative Tinel's bilaterally at the cubital tunnel. He has 1/2 biceps reflexes, 0/2 triceps reflexes, and 0/2 brachioradialis reflexes. Sensation is normal in his upper and lower extremities to light touch.

Psych:

Regular speech, tone, and prosody. Logical thought process. Odd affect.

IMPRESSION:

- 1. Cervicalgia.
- 2. Bilateral forearm and hand pain.

DIAGNOSTIC STUDIES:

- 1. He requires a bilateral upper extremity nerve conduction study/EMG.
- 2. He requires a cervical spine MRI.

PERMANENT AND STATIONARY STATUS:

He is not permanent and stationary. He needs further diagnostic workup. Once that workup is done and the appropriate treatment is offered, he should then be examined for first permanent and stationary status.

CAUSATION:

100% causation is found to the 02/15/19 cumulative trauma injury.

APPORTIONMENT:

He does have a previous injury in his upper extremities. I would like to see documentation of this to appropriately apportion current injury and its role in his pain.

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RE: SHOCKLEY, Jonathan

WORK RESTRICTIONS:

He should lift no more than 5 pounds at the current time.

FUTURE CARE:

- 1. He requires medication for neuropathic pain, topical medications, and medications for myofascial pain.
- 2. He should continue to see Dr. Jamasbi for treatment.
- 3. He may require cervical epidural steroid injection.
- 4. He may require trigger point injections.
- 5. He requires twenty sessions of acupuncture.
- 6. He may require twelve sessions of physical therapy every six months for the next four years for flares.
- 7. He is an ideal candidate for a functional restoration program.

Thank you for allowing me to be your QME. Should you have any questions, please constitute them in a form of request for supplemental and I would be happy to address them.

"I have not violated Labor Code Section 139.3 and the contents of the report and bill are true and correct to the best of my knowledge. This statement is made under the penalty of perjury."

Sincerely,

Adam J. Stoller, M.D.

0123 27662624

CC: Mario Castro, Claims Adjuster James Goines, Defense Attorney Zachary Kweller, Applicant Attorney